Conversation – Related Conversations Section

① Click the Related Conversations tab to quickly move to the related conversations section. The count of related conversations is shown in the tab.

② You can view parent conversations and child conversations. Click the link in the first column to open a related conversation in a separate tab.

③ If the related conversation is in a final status, a check appears in the Is Closed column; otherwise nothing appears in this column.

④ Scroll left and right in these tables to see other information about each related conversation.