

The screenshot displays the aldenONE interface for searching conversations. The search bar at the top contains the word "Conversation" and a search icon (1). A dropdown menu is visible next to it (2). The search results are displayed in a table format, with a "Results Returned" count of 19323 shown in the top left (3). The interface includes a sidebar with filters (4) and a "Take Action" button (5). The table columns include Conversation #, Type, Last Update, Title, Initiated By, Status, and Assignee. The table shows several rows of conversation data, such as "TEST-Permit to Attach" and "TEST-Emergency Pole Replacement".

Conversation #	Type	Last Update	Title	Initiated By	Status	Assignee
746071	TEST-Permit to Attach	2/12/2019	Test Permit to Attach for Documer	ctladmin@cce	Created	ctladi
746034	TEST-Emergency Pole Replacemen	2/11/2019	EJR testing create from map assets	eleshia.robir	Escalated	jbustc
746041	TEST-Emergency Pole Replacemen	2/4/2019	EJR testing create from map assets	eleshia.robir	Initial	elesh
746040	TEST-Emergency Pole Replacemen	2/4/2019	EJR testing create from map assets	eleshia.robir	Initial	elesh
746030	TEST-Pole Sale	2/4/2019	test	ctladmin@cce	Awaiting Buyer Signature	elesh
746037	TEST-CTL Transfer Notice	2/4/2019	test	ctladmin@cce	Initial	ctladi
746020	TEST-CTL Field Inspection	1/29/2019	test	ctladmin@cce	Review Overdue	ctladi
746029	TEST-CTL Field Inspection	1/29/2019	test	ctladmin@cce	Initial	ctladi
746010	TEST-Permit to Attach	1/29/2019	test	jacquelyn.da	Created	jacqu
579926	TEST-CTL Field Inspection	1/29/2019	PPL NESC 430789844	oregon.nesc	Fielding Complete	mark
746028	TEST-CTL Field Inspection	1/29/2019	test	ctladmin@cce	Initial	ctladi
746027	TEST-CTL Transfer Notice	1/29/2019	test	ctladmin@cce	Initial	ctladi
746015	TEST-CTL Pole Correction	1/29/2019	test	ctladmin@cce	Overdue	ctladi
280450	TEST-SCL Routine Pole Correction	1/24/2019	CenturyLink to Install New Anchor	scl_jointuse@	Sent	seajt
51936	TEST-CTL Pole Correction	1/17/2019	JRM Collect: 03121, N CHASE ST & I	hbrock	Transfer Overdue	pat_p
541524	TEST-Miscellaneous Joint Use Reql	1/16/2019	Customer Complaint - Lori Atkin	tami.katzma	Working	troy.l

## page walkthrough

- ① Use the search context to change your search to “Conversations.”
- ② Click the search icon, or type in a keyword.
- ③ Each new search opens a search results tab and displays the count of the results in the top left of the filters pane.
- ④ Use the conversation filters located in the **red area** to limit the search results. Refer to the help topics related to Filters for more information.
- ⑤ View the search results as a grid, or on a map by selecting the desired view type in the **green area**. Refer to the help topics related to Views for more information.