



Joint Use Conversation Changes

Alden Systems

6/13/2025

Review the information within to familiarize yourself
with changes to Joint Use Conversations in Alden ONE.

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Joint Use Permit to Attach

New Fields

- There is a new **Inspection Failure Count** field. This field will increase by 1 each time the Conversation is advanced from a **Post Inspection** status and the action of **Fail Post Inspection** is selected. This field is informational at this time but will be used in the future to drive the workflow.

Initiated By: [Redacted] Created On: 6/11/25, 7:02 AM

Title: Training_TEST_TCP_2025_06_11 Description: [Empty]

Location: [Empty] State/Territory: TX

REQUEST TO ATTACH/MODIFY ATTACHMENTS TO POLES

Licensee: [Empty] Licensee Job Number: [Empty] Request Date: 6/11/2025

Pole Owner: CENTERPOINT ENERGY Owner Job Number: [Empty] Project Code: [Empty]

Revision Count: 0 Inspection Failure Count: 1

- You'll notice that the One Touch Make Ready (OTMR) section and its associated checkbox has been moved into its own OTMR section. Previously the checkbox was in Section 1 – Applicant of the Header tab. A planned enhancement will enable OTMR-related fields that will also be included in the OTMR section. You can continue using this field as before, just be aware that it now resides in its own section.

alden ONE Task [Empty] Saved Views Menu

Assigned To Me Poles on Map 1380864 Joint-Use Permit ...

Status: Created Status Expires On: n/a Assigned To: CMPAdmin Admin I want to... Draft Review Application ... Survey Estimate

1380864 Joint-Use Permit To Attach

Header

Poles 3 Notes 0 Documents 0 Photos 0 Contacts & Companies 1/1 Related Conversations 0 History Detailed History

Pole Owner: TDS Telecom - ME Owner Job Number: [Empty] Project Code: [Empty]

Revision Count: 0 Inspection Failure Count: 0

OTMR

One Touch Make Ready

☐

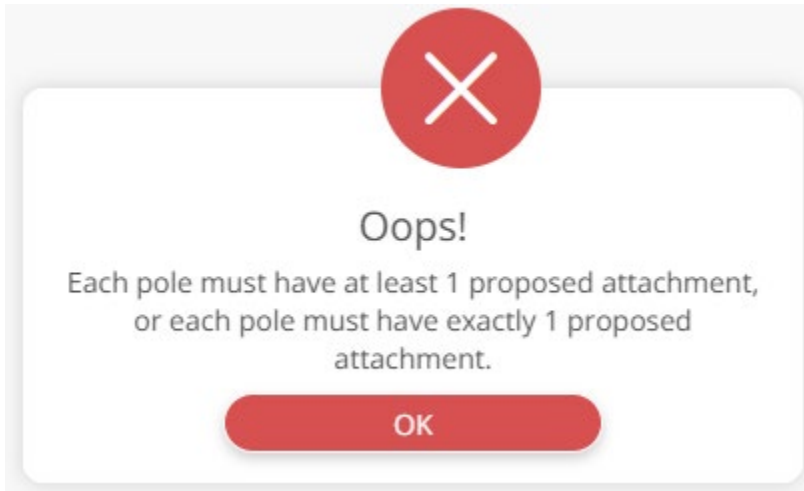
Section 1 - Applicant

Applicant: Central Maine Power Project Type: Permit Attachment Type: [Empty]

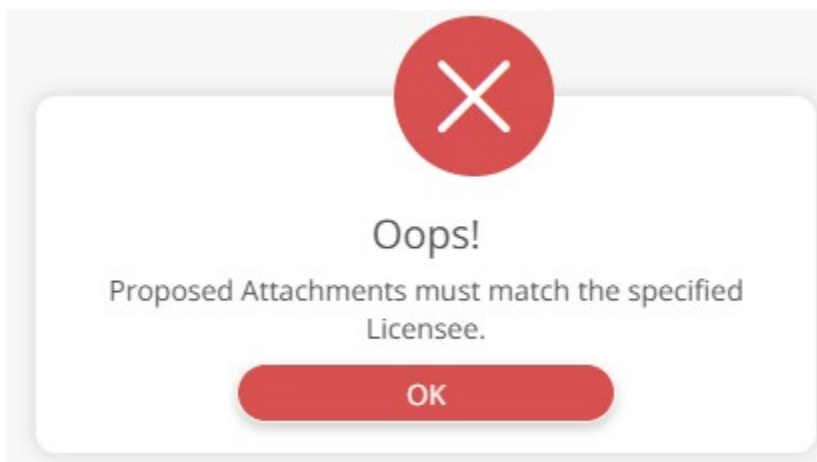
Contact Name: [Empty] Contact Title: [Empty] Email: [Empty]

New Validations

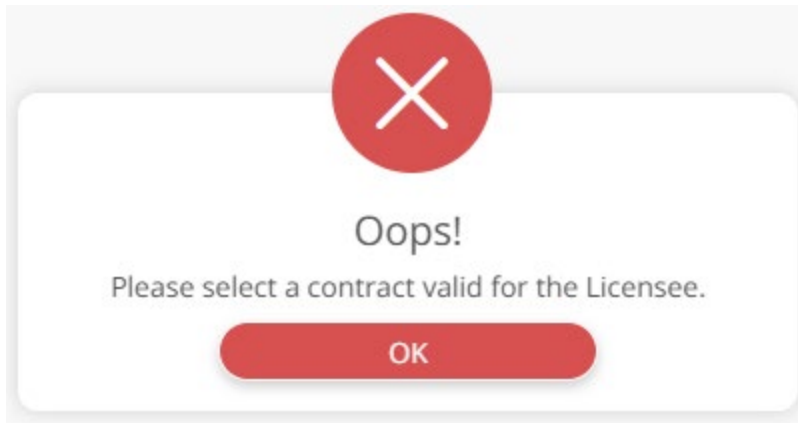
- Proposed Attachments are now **required**. By default, you can add more than one proposed attachment to a given pole or asset. If you attempt to advance the status and **Submit to Pole Owner** but have not added your Proposed Attachments to the Conversation, you will receive the following error message.



- To require only one attachment for a given pole, or to not require adding a proposed attachments, [reach out to us at Alden.](#)
- The **Company Name** selected on the Proposed Attachments **must match the name entered** in the **Licensee** field from the **Header** tab. If they do not match, you will receive the following error message.



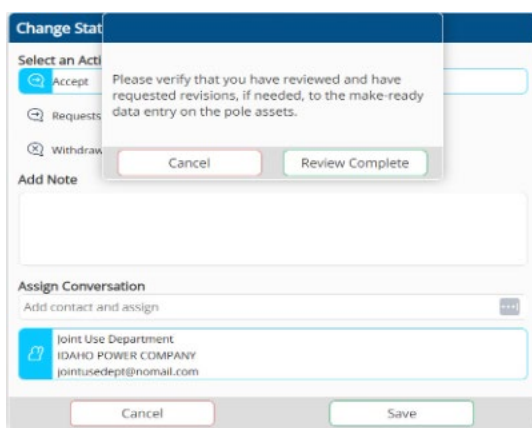
- To resolve, either update the **Company Name** on the Proposed Attachments, or within the **Licensee** field (or both) to ensure they match.
- The **Contract** selected from the **Header** in **Section 2 – Owner Response**, **must be the correct contract** for the **Licensee**. If they do not align, you will receive the following error message.



- To resolve, update either the **Contract** or **Licensee** so that the Contract selected is associated with the Licensee.
- There are new edit restrictions. Previously, the pole and attachments on the Assets tab could be modified (added, removed, updated, etc.) after the application had been submitted to the Pole Owner. Going forward, once the application has been submitted, changes to the asset tab will be limited to the Process/Pole Owner unless the conversation moves into a Revision status for the applicant to make updates.
- This workflow has also been reviewed and updated to ensure correct assignments and permissions to edit fields.

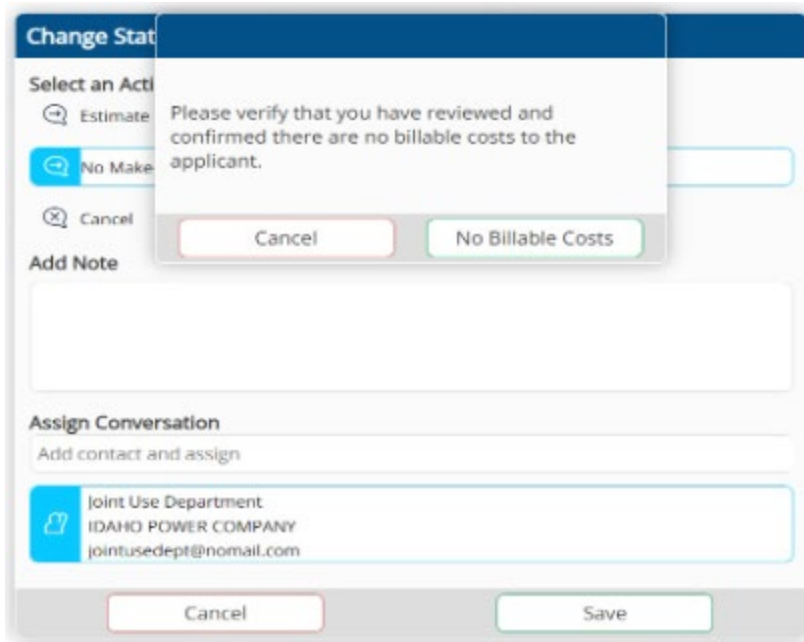
New User Action Dialogues

- When advancing from the **Survey Review** status, choosing the **Accept** action, and clicking **Save**, a confirmation pop-up will now appear. To proceed, select **Review Complete**.



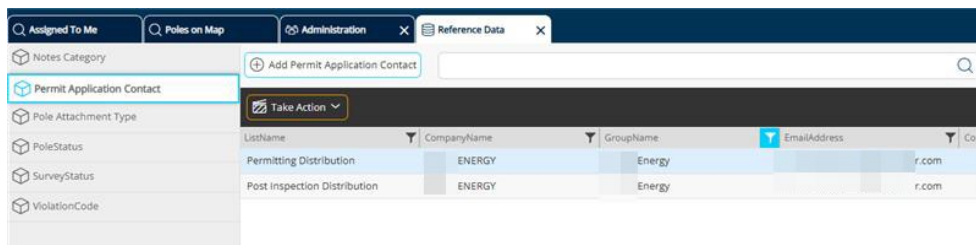
- When advancing from **Estimate Make-Ready Costs** status, and taking the action of **No Make-Ready Costs**, and clicking **Save**, you'll now see a confirmation pop-up.

Click **No Billable Costs** to continue:



New Reference List

- Previously, the system would auto-assign the Joint Use Permit Attach Conversation to the Company Contact, a pre-determined email contact configured at the time of your company's implementation. These assignments were hard-coded, and the same assignment was used for all statuses within the Permit to Attach conversation. These configured assignments could not be updated by the Process/Pole Owner if a contact other than the company contact was being used.
- Going forward, the Process/Pole Owner can manage the Conversation assignments by navigating to Menu > View Reference Page and selecting the Permit Application Contact tab (on the left).



ListName	CompanyName	GroupName	EmailAddress	Contact
Permitting Distribution	ENERGY	Energy	r.com	
Post Inspection Distribution	ENERGY	Energy	r.com	

- There are two list names for grouping permit statuses; the first is Permitting Distribution and the second is Post Inspection Distribution.
- The Permitting Distribution is for assigning conversations and all statuses other than Post Inspection. When the Conversation is assigned back to the Process/Pole Owner, the system will look at this reference list and identify the email address to assign to based on the Pole Owner Name on the Conversation Header that matches the Group Name in the list. In the future, we will support

looking at other Header fields (e.g., Service Location), to allow the Process/Pole owner even more control over conversation assignment.

- The Post Inspection Distribution is specifically for assigning conversations that move into the Post Inspection Status. This means that you can assign a Joint Use Permit to Attach to different user email when needed for the Post Inspection status.
- These lists have been pre-created and populated with the current user email assignments configured for the Process/Pole Owner in Alden One. This means that you do NOT need to make any changes to these lists unless you want to assign applications to a different user email address than what was already configured in Alden One.

Joint Use Pole Construction

New Fields

- The **Pole Install Responsible Company** and the **Pole Removal Responsible Company** fields will replace the existing **Responsible Company** field. These fields will be auto populated based on the pole ownership/responsible company selected on the Pole asset.
- The **Pole Owner**, **Custodian**, and **Audit Company** fields are used to enhance workflow automation. On the Joint Use Permit to Attach, they are used to drive the workflow based on pole ownership and authorized audit contractors.
- *The **Notification** section will be populated in certain situations but is not applicable to you at this time.

The screenshot displays the ALDEN ONE software interface for a 'Joint-Use Pole Construction' project. The top navigation bar includes a search bar, 'Saved Views', and a 'Menu' button. Below the navigation bar, there are tabs for 'Assigned To Me', 'Poles on Map', and 'Conversation Search'. The main form area is titled '1380849 Joint-Use Pole Construction' and shows a 'Created On' date of 6/12/25, 11:21 AM. The form is divided into several sections: 'Header' (Title: Pole 3.1, Location: ALFRED (81), State/Territory: ME), 'Summary' (Work Type: Permit, Project Type: Permit, Project Code: [blank], Job Number: [blank]), 'Additional Information' (Pole Set Issue, Transfer Issue, Pull Pole Issue, Power Transfer Complete, Ready To Attach), and 'Notification' (Construction Notification Email, Construction Release Email). The 'Pole Install Responsible Company' and 'Pole Removal Responsible Company' fields are highlighted in orange, indicating they are new or important fields.

New Validations

- **Project Type** is a required field.
- When the Conversation is generated from the Joint Use Permit to Attach, the **Project Type** field (on the **Header > Summary** section) is set to **Permit**. If you change or remove what's entered in this field (e.g., Relocation) the Child Joint

Use Construction will not auto-advance the parent conversation (Joint Use Permit to Attach) when all Construction Conversations are in a Ready to Attach status.

- When the Conversation is generated from the Joint Use Work Order, this field is copied down from the Joint Use Work Order.

● Work Sequence Change Validation

- Previously, when the Joint Use Construction conversations were created from the Joint Use Permit to Attach, the system would include all attachers (those with only “Proposed” attachments in addition to those with “Existing” attachments). Now, the system will no longer include attachers with proposed attachments only when determining which attachers to include in the Work Sequence.
- This workflow has also been reviewed and updated to ensure correct assignments and permissions to edit fields.

Joint Use Work Order

New Conversation Type

- We've enabled a new Joint Use Work Order Conversation type (only available to Process/Pole Owners) that is useful for tracking construction work outside of the permitting process. As you can see in the following screenshot, the number of fields are limited on the Header tab of the Joint Use Work Order Conversation. You may put in a Project Code and a Job Number if desired but are not required. On the Poles tab you will select different Work Types for each asset.
- When you advance the status, select Begin Construction, and Save, one Joint use Construction Conversation is spawned for each pole. If you have Group By Work Type enabled, you'll get one Joint Use Construction Conversation for each Work Type (e.g., two poles with Replace Work Type set will spawn one child Joint Use Construction conversation and one pole with Remove set as the Work Type will spawn another Joint Use Construction conversation). Please contact Alden if you are interested in discussing the Group By Work Type functionality, since it will apply to Joint Use Constructions generated from the Joint Use Work Order and Joint Use Permit to Attach Conversations.

The screenshot displays the 'Joint-Use Work Order' conversation header tab. At the top, it shows the status as 'Created', assigned to 'CMPAdmin Admin', and a dropdown menu set to 'I want to...'. Below this, the 'Initiated By' field shows 'CMPAdmin Admin (Central Maine Power)' and the 'Created On' date is '6/12/25, 12:48 PM'. The main form area includes fields for 'Title' (TEST_JUWO.001_2025-06-12), 'Location' (ALFRED (81)), and 'State/Territory' (ME). A section titled 'Additional Information' contains fields for 'Project Type' (WO), 'Project Code', 'Job Number', 'Proposed Construction Due Date', 'Pole Owner' (Central Maine Power), 'Site Address' (ROCK HAVEN LAKE S SHORE (104)), 'Site City' (NEWFIELD (4110)), and 'Site State' (ME). A 'Key Dates' section at the bottom includes fields for 'Pole Set Due Date', 'Pole Set Complete Date', 'Pull Pole Due Date', 'Original Pull Pole Due Date', and 'Pull Pole Complete Date'. A left sidebar shows navigation options like 'Header', 'Poles', 'Notes', 'Documents', 'Photos', 'Contacts & Companies', 'Related Conversations', 'History', and 'Detailed History'.

- Think of a Work Order like a job or associating it with a work order number in your system. This gives you flexibility about how the Conversations are created. If you use the **Joint-Use Work Order** Conversation, it becomes the Parent of the **Joint-Use Pole Construction** Conversations.

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Contact Our Team

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