RELEASE NOTES

25.2

Documenting **ENHANCEMENTS & BUG FIXES** for Alden One this Release

March 2025

NEW
FEATURES

- **Improved performance of displaying large numbers of assets on a conversation:** When a user switches to the "Asset" tab of a conversation (tab name will be the first asset listed in the grid view), timeouts often occurred when there were a large number of assets to be displayed. The system performance has been improved to increase the number of assets that can be displayed on the tab.
- **Improved performance of displaying large numbers of Photos, Documents, and Notes:** When a user switches to the "Photos" tab, "Documents" tab, or "Notes" tab of an asset or conversation, it could take an undesirable amount of time for the items to be displayed. The system performance has been improved to display the items more quickly.
- **Improved performance of Pole Attachment Import From Standard:** For customers that use the original Pole Attachment Import From Standard process for importing pole attachments, the processing time has been significantly improved.
- **New Service Tier attribute available on Pole Attachments:** A new attribute called Service Tier has been added to Pole Attachments. The intent of this new attribute is to categorize each attachment on a pole as 1) Essential, 2) Critical, or 3) Operational, where the highest priority is Essential. Then the highest priority Service Tier value from the attachments on a pole will be visible in the pole search so that customers can prioritize work on a pole based on the highest priority category of the associated attachments. Only non-deleted and non-detached attachments will be evaluated to determine what Service Tier value to display in the pole search. The Service Tier will be added to the import file format in an upcoming release.

NEW FEATURES (CONT.)

o **New configuration option available to allow users to Cancel a conversation without values in all required fields:** When a user attempts to Cancel a conversation, the validations required all required fields to have a value. The values were not necessarily needed since the action was to Cancel the conversation or Undo the previous action. A new configuration option has been created so that Implementation can specify whether the system should allow the Cancel action when all required fields do not have values. This option is automatically applied for actions that return to a status that allows Undo; in the case where the system Undo is utilized, then required fields are not expected to have values.

o **Include Contract Number as Search Parameter in Contract Filtered Lookup fields:** When a user opens the Search dialog for a Contract Filtered Lookup field, the Search By drop-list now contains the option to search for Contract Number. Previously available options such as Description, Contract Type, etc. are still available.

o **Monthly Stripe Disbursements Include only payments cleared from the previous month or earlier:** When automatic Stripe Disbursements are set to monthly for a particular day of the month, the evaluation of what payments are eligible for disbursement includes the following criteria:

- Payment has been marked as "Ok To Disburse" by the workflow automation.
- Payment has a Disbursement Status of "Not Disbursed".
- Payment was made in the previous month or earlier (newly added criteria).

Note: Disbursement Day should not be set to the 1st - 5th of the month to avoid omission of payments that have not yet cleared.

NEW FEATURES (CONT.)

- **New option for Daily Stripe Disbursements:** The automatic Stripe Disbursement process has been updated to allow for daily disbursements. The evaluation of what payments are eligible for disbursement includes the following criteria:
  - Payment has been marked as "Ok To Disburse" by the workflow automation.
  - Payment has a Disbursement Status of "Not Disbursed".
  - Payment was made more than 3 days ago.
- **Updated payment intent to automatically send receipts:** The payment dialog now defaults the logged in user's email address so that a payment receipt can be sent to the user.
- **Clone Conversation is now limited to those with permissions:** Due to extensive use of automation in conversations, the Clone Conversation function can cause many workflow issues when the newly created "cloned" conversations have values in fields. To reduce the number of automation issues, a permission has been applied to the Clone Conversation option so that it must be intentionally granted to users by Alden.

BUG FIXES

- ✓ **Streetlight Import did not properly import PoleID value:** An issue has been resolved where the Streetlight Import process failed to properly set the PoleID value on the imported streetlight assets with the value from the import data file. Now, the date will be imported as expected.
- ✓ **Printing a conversation did not show poles on the map:** When a user selected the Print option from the "I Want To..." menu, the map section of the print output produced a gray box with no map or assets. Alden One has been updated to properly display and print mappable assets.
- ✓ **Rate Types with blank Start and Expire Dates displayed incorrect dates:** When a user opened the list of Rate Types from the Accounting Menu, the list of rate types displayed unexpected dates in the Start Date column and Expire Date column when the value for those were blank. The list view has been updated to show no value in the columns when the value is blank in that record.