alden ONE

RELEASE NOTES

25.7

Documenting **ENHANCEMENTS & BUG FIXES** for Alden One this Release

July 2025

NEW
ENHANCEMENTS

o **Pinch and zoom map capabilities enabled on iOS devices.** When viewing Conversation assets in map view or asset search in map view on an iOS device, users can now use the pinch gestures as well as a two finger scroll to zoom and pan.

o **Show attacher list as Pole label.** Once assigned the correct role, Pro users can select "Show Attacher Name" from the Label Option dropdown in the Pole search map view. The list of comma-separated attachers will then be displayed as the label for each pole on the map. This setting only affects the labels for Pole search results (not Conversation asset map view) for the logged in user and only for the current Alden One session. Attacher names/codes will be listed in alphabetical order.

o **New auto-assignment configuration option for Conversations.** A new configuration option (@AssignByAdminConfig macro) is available for use in Conversation workflows that allow process owners to specify which of their users a Conversation should be assigned to when the process enters a given status. The Assignment Rules can be found on the Administration page (Menu > View Admin Page). Company administrators can specify the assignment rules per conversation type and conversation status.

NEW

ENHANCEMENTS CONT...

- o **Split Conversations into same Conversation Types.** The @Route macro, which facilitates splitting conversations according to pole ownership, has been upgraded to allow creation of child conversations using the same conversation type as the original parent.
- o **Search/filter on Photos tab.** When users access the Photos tab within a Conversation, Contract, or other Asset, they may now utilize the Search field to locate any photo to which they have access, including those that have been added to folders.
- o **Search/filter on the Documents tab.** When users access the Documents tab within a Conversation, Contract, or other Asset, they may now utilize the Search field to locate any document to which they have access, including those that have been added to folders.
- o **Added Attachment Type as standard display column in Conversation attachment line editor.** Users will be able to see the Attachment Type values (read-only) when they open the Line Edit for attachments on the Conversation asset tab.

NEW

ENHANCEMENTS CONT...

o **Enhanced payment options when using Online Payment to facilitate multiple payments per workflow conversation.** The E-payment function (@InitiateOnlinePayment macro) now allows configuration of specific billable items for payment based on two attributes: one defines the billable category (e.g., Make-Ready), and the other marks when an item is ready for payment. For example, known make-ready fees may be due before construction, and make-ready true-up charges may be required after construction. The specified attributes can be set per item using workflow automation or by end-users to facilitate the applicable billable items are paid at the appropriate workflow steps.

o **Create new searchable Pole Violations for Poles on a Conversation.** Users with appropriate rights will now be able to add Pole Violation asset records from a Pole on a Conversation. These new assets will be available to search within a Pole Violation search.

o **Emails apply formatting to Conversation Notes text.** When users choose "I Want To...Send an Email," the sent email will display line breaks as they appear in the Conversation Notes.

NEW

ENHANCEMENTS CONT...

- **Photos Sort button has been updated.** The Sort/Filter button in Alden One operates consistently across the Conversation Photos, Documents, Notes, History, and Detailed History tabs. This functionality is also applied to the corresponding tabs within Poles and Contracts.

- **New option to use Boundary Layers to set the Pole Location field.** A new configuration option is now available that allows the system to populate the Pole Location field for poles using a specified Boundary Layer. If this option is configured, then this will occur both when a pole is imported via the Import Process as well as when a user creates or edits a pole in the user interface.

- **Integration API has multiple improvements for Pole Attachments.** A new endpoint has been created that can retrieve Attachments by Pole LegacyID. This endpoint will also return the Contract Name and Alternate Contract Name from the Contract related to the given Attachment. The deletion of a pole by LegacyID now accounts for poles with duplicate LegacyID. The insertion and update of a pole no longer round the latitude and longitude decimal places. The LegacyID field on a pole is populated in all scenarios.

o **New Comment field on Contract Accounts.** Users can now enter text in a Comment field on their Contract Accounts (Menu > Accounting > Accounts).

NEW
ENHANCEMENTS CONT...

BUG FIXES

BUGS FIXED THIS RELEASE

- ✓ **Delete button on the Notes tab.** The Delete button now displays "Delete" rather than "Deleted" when viewing the Notes tab in Contracts, Conversations, and Assets.
- ✓ **Conversations displayed on incorrect date in Calendar View.** The Next Timer date displayed in Calendar View was previously adjusted for the user's time zone, which could cause Conversations to appear on the incorrect day. The Calendar View has been revised to display the Next Timer date as presented in the open Conversation.
- ✓ **Custom emails sent by Alden One are not from the specified From email address.** In the configuration of custom emails sent by Alden One at various steps in a workflow, the specified From email address was not being used as the sender of the email. Due to security of most email systems, an email cannot be sent by Alden on behalf of other domains, so the emails are always from no_reply@aldensys.com. The {From} parameter can now be included in the email body to indicate it was sent on behalf of the configured From address. If this is desired, Alden Systems implementation staff will need to be scheduled to update custom email templates to utilize this updated parameter.

BUG FIXES CONT…

BUGS FIXED THIS RELEASE

✓ **Missing Vault Occupant Additional Information fields.** When a user opened a Vault Occupant, the fields in the Additional Information tab were not displayed. The Additional Information section now displays the data fields for each Vault Occupant record.

✓ **Some Data Imports failed due to issue in configuration file.** An error occurred when the Data Import process attempted to process a file from the SFTP server. The configuration file has been updated to correctly process all customer import files.