



Release Notes 18.2.1

Walkthrough of Improvements and Bug Fixes

aldenONE New Scrolling on Conversations

aldenONE

194607 Telecom Survey

Status: Survey On

Status Expires On: 5/12/2018, 7:04 PM

Assigned To: frontier_engineering@ftr.com

I want to...

Header Assets 4 Notes 3 Documents 0 Photos 0 Contacts & Companies 6/3 Related Conversations 1 History Detailed History

Telecom Survey

Initiated By: karin.olinger@aldensys.com

Title: this is a test for a split

State: CT

Created On: 12/1/2016, 6:21 PM

Description: Created from [Eversource Permit to Attach Request] (127495)
this is a test for a split
Child of Notify(127493)
description prior to split

Location: East Lyme

Application Details

Permitting Company: COMCAST - CT

Area Work Center

Applicant Job Number

Engineering

TELCO Survey Due Date: 01/15/2017

TELCO Designer

TELCO Billable Work Order

TELCO Non Billable Work Order

Joint Owner Permit

TELCO Company: FRONTIER (AT&T - CT)

page walkthrough

- 1 Now on a conversation, only the current area in the conversation is visible, in this case, Header.
- 2 You can still scroll through using your mouse wheel, or you can use the tabs here to navigate through the conversation. This change was made so that we could bring the Assets area into the conversation and have it still occupy the whole screen for easier searching.

aldenONE Assets on Conversations

aldenONE

all

Joel Busby
ALDEN SYSTEMS, IN... settings help logout

home

Status: Billable Make-Ready Review
Status Expires On: n/a
Assigned To: maranderan@yahoo.com
I want to...

Assets 1 Notes 10 Documents 0 Photos 0 Contacts & Companies 3/2 Related Conversations 2 History Detailed History

Assets 3

take action select view type: grid map

poles (1)

expand top 10 select items hide poles show/hide columns

| | owner name | owner confirmed | custodian | work type | pole tag | reason for replace pole | telco no |
|----------------------------|----------------------------------|------------------|-------------------------|-----------|----------|-------------------------|----------|
| + <input type="checkbox"/> | CONNECTICUT LIGHT&POWER/FRONTIER | 100% Power Owned | CONNECTICUT LIGHT&POWER | | | | 6736 |

billable (2) add billable

select items hide billable show/hide columns

| | description | payable to | payer | fixed fee | unit price | quantity | total |
|--------------------------|--------------------------|-------------------------|--------------|-----------|------------|----------|-------|
| <input type="checkbox"/> | Make-Ready Billable Work | CONNECTICUT LIGHT&POWER | COMCAST - CT | 500 | | | 500 |
| <input type="checkbox"/> | Make-Ready Billable Work | FRONTIER (AT&T - CT) | COMCAST - CT | 0 | | | |

page walkthrough

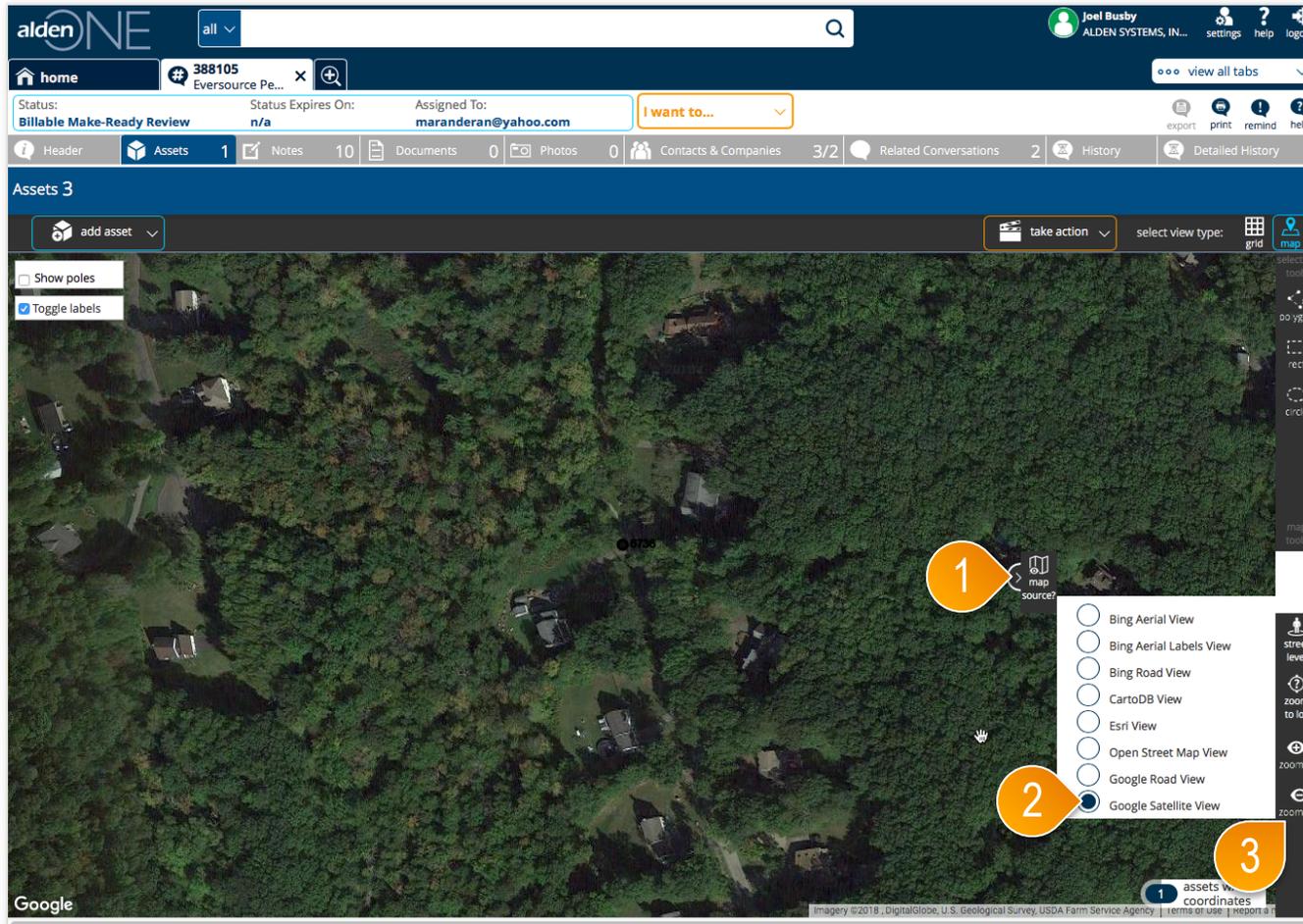
- ① In previous versions of Alden One, users needed to open the assets in a separate tab to view and add assets to a conversation. **With this release, Alden One now offers users the ability to add and edit assets from within the conversation.** Click the "Assets" tab here.
- ② Here you can see the assets on the conversation in a grid view.
- ③ To view assets on a map, click the "Map" button here.

aldenONE Assets on Conversations

page walkthrough

- ① The assets on the conversation are represented by black dots.
- ② View assets that are not map-able by clicking here.
- ③ To show poles that are not on the conversation (for easily adding additional assets to this conversation), click here.
- ④ To navigate to another section of the conversation from map view, click on any of the tabs here.

aldenONE Map Sources



page walkthrough

- 1 From any map within Alden One, whether on a conversation or as a search, you can now change the source of the map by clicking "Map Source" here.
- 2 Change the map source by selecting any of the listed map sources. For example, to view a pole from satellite view, click here.
- 3 Use your mouse wheel to zoom in or use the "Zoom In" and "Zoom Out" buttons here.

The screenshot shows the aldenONE interface with the 'Assets' tab selected. A 'Take Action' menu is open over a table of poles. The table has columns for owner name, owner confirmed, custodian, work type, and pole tag. Two rows are selected: 'CONNECTICUT LIGHT&POWER/FRONTIER' and 'FRONTIER (AT&T - CT)'. The 'Take Action' menu includes options like 'edit asset(s)', 'remove asset(s)', and 'create a child conversation'.

| owner name | owner confirmed | custodian | work type | pole tag |
|----------------------------------|------------------|-------------------------|-----------|----------|
| CONNECTICUT LIGHT&POWER/FRONTIER | | CONNECTICUT LIGHT&POWER | | |
| FRONTIER (AT&T - CT) | 100% Telco Owned | FRONTIER (AT&T - CT) | REPLACE | |

page walkthrough

- 1 Click on the Assets tab on your conversation.
- 2 Select the assets with which you would like to create a child conversation.
- 3 Click on "Create a Child Conversation" from the menu under the "Take Action" button.

alden ONE

all

CLP Admin
CONNECTICUT LIGHT...

settings help feedback logout

home

1252333
Eversource Pe...

new convers...

view all tabs

1

create a new conversation

conversation type ✓
Billing Request

conversation title ✓
Billing Request Example

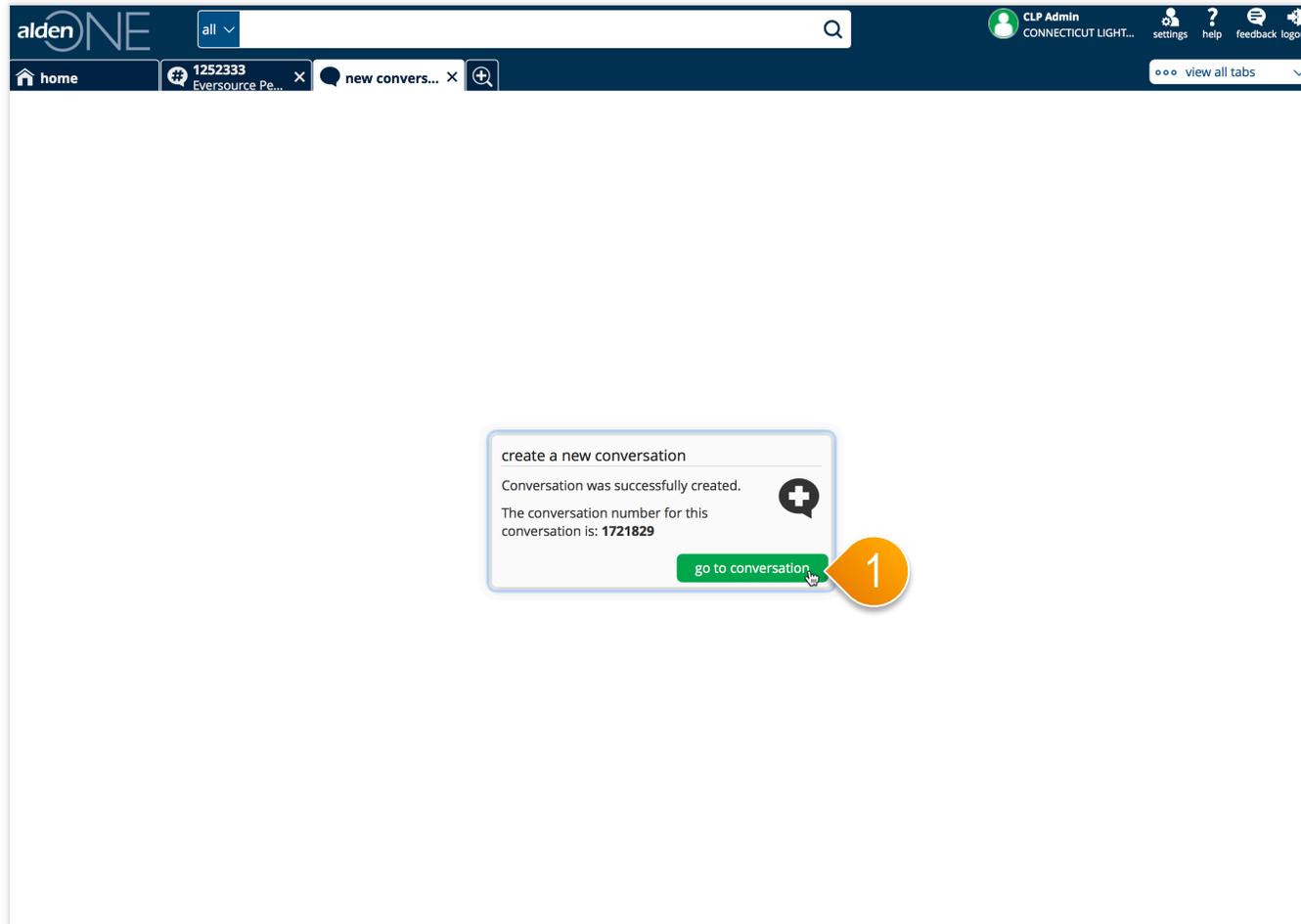
description
Created as a child of conversation #1252333:

state ✓
CT

create 2

page walkthrough

- 1 Follow the prompts and complete the required fields. Select your conversation type, then give it a title.
- 2 Click "Create" to create the conversation.



The screenshot shows the aldenONE web application interface. At the top, there is a navigation bar with the aldenONE logo, a search bar, and user information for "CLP Admin CONNECTICUT LIGHT...". Below the navigation bar, there are browser tabs for "home", "1252333 Eversource Pe...", and "new convers...". A central message box titled "create a new conversation" contains the text: "Conversation was successfully created. The conversation number for this conversation is: 1721829". A green button labeled "go to conversation" is positioned at the bottom of the message box. An orange callout bubble with the number "1" points to the "go to conversation" button.

page walkthrough

- ① Once created, you can click "Go to conversation" to open the conversation.

aldenONE Child Conversations

The screenshot shows the aldenONE interface for Child Conversations. The top navigation bar includes the aldenONE logo, a search bar, and user information for Joel Busby. Below the navigation bar, there are tabs for Home, Assets, Notes, Documents, Photos, Contacts & Companies, and Related Conversations (which is selected). The main content area is titled "Related Conversations 2" and is divided into sections for "Parent" and "Children". The "Parent" section indicates there is no parent conversation. The "Children" section shows 2 conversations selected, with a table listing them. A "take action" button is visible above the table. Callouts 1 through 5 highlight specific UI elements: 1 points to the "Related Conversations" tab, 2 points to the "Parent" section, 3 points to the "Children" section, 4 points to the "change status/assign conversation(s)" button, and 5 points to the "take action" button.

| Conversation Number | Is Closed | Conversation Type | State | Assigned To | Conversation Title | Status E |
|---------------------|-----------|-------------------|----------|------------------------------|--------------------|----------|
| 764787 | ✓ | Power Survey | Complete | kolinger@aldensys.com | test | |
| 764788 | ✓ | Telecom Survey | Complete | frontier_engineering@ftr.com | test | |

page walkthrough

- 1 View the Related Conversations of your conversation by clicking on the Related Conversations tab.
- 2 View information about the related conversations here.
- 3 Select related conversations here.
- 4 Once selected, you can now change the assignment or status of multiple conversations at once from the "Take Action" menu here.
- 5 Open a related conversation by clicking on the conversation number hyperlink.



User Stories Completed This Release

| User Story |
|---|
| Alden One (related conversations): As a user, the icon showing that a related conversation is still 'active' (not in its final state) is confusing |
| UseResponse - Add Action Link for Feedback |
| Alden One (error messages) - As a user, I don't want error messages to close automatically so that I have time to read them |
| Alden One (map) - Lower cluster sensitivity for map |
| Alden One - Map Persist (or Default) "Label" and "Search as I move" Settings |
| Alden One (timer events): Need to address the exception errors that are generating when a timer expires |
| Alden One Search - When opening a "New" search tab, do not execute the search until I select "Apply" |
| Alden One (create child) - As a user, I should be able to manually create a child conversations for conversation types that can ONLY be a child conversation |
| Alden One Map - Verify a street level view exists for a location prior to opening street level |
| Alden One Assets Tab - Improve performance when switching between show/hide parents |
| As a search user, I need to be able to click on an asset that is underneath another asset without selecting the asset on top |
| Alden One (create child) - Create Child Conversation from selected Assets |
| Alden One Map - Add Street View option to the map |
| Alden One - Map Keyword Search - Execute search after searching for what is deemed an address |
| Alden One - Map Location - If keyword search looks like an address, treat it like a Zoom to location |
| Alden One - Print - Reformat Conversation Print view |
| Alden One (Conversation Reminder) - As a user, when looking at my notes on a conversation, I want to know which note(s) were sent as a reminder |
| Alden One (Related Conversations): As a user, I should be able to see all related conversations on an open conversation even if I don't have permission to open that conversation |
| As a user, I want to be able to see help text for the current status of an open conversation |
| As a user, I want to see the conversation type help page for this conversation type |
| Alden One (search) panel - Better utilize real estate on facet panel |
| As a user looking at a conversation, I want to be able to access a menu that helps me understand all of the activities I can perform on this conversation |
| Modify map on conversation print to show individual asset points instead of the conversation location |
| As a user, I want my columns displayed, order of columns, and column width to be retained when logging out and back in for search results, home screen and assets page grids |
| Alden One AM (View a Pole): As a user, I want to be able to view Conversation History on an open Pole |
| As a user, I want to be able to show or hide specific columns in grids |
| As a user, I want to be able to change the order of columns in grids. |
| As a user, I want to be able to set the column width of each column in grids |
| Alden One - (Assets Tab) Allow user to filter to limit top-level assets by specified attribute value (Show/Hide Children) |
| Alden One (Zoom to Location) - Place a marker at the zoomed location |
| Alden One AM - As a Customer, I would like to see all asset attributes in the order and group that I prefer so that I may be able to easily organize and visualize related fields |
| As a user, I want to be able to add/delete/edit/view Documents, photos and notes on an open Pole |
| As a search user, the visualizer should default to map or grid based on the particular context of my search, so that I can work with assets in the most efficient way |
| Add the ability to sort to the grid on the home page |
| Allow user to use asset color-picker on mobile |
| As a user, I want a more obvious "not equals" icon for refining filters |
| As a user, when I select a filter, I need to see whether I selected "equals" or "not equals" in the breadcrumb |
| Show poles on map with colors based on owner name |
| As a user, I want to see labels for the assets on the map with an option to turn them off |
| Persist map location across navigations |
| Alden One (Legacy) - Admin of Roles - Add Users to Role |
| Alden One (Legacy) - Admin of Roles - Remove Users from Role |