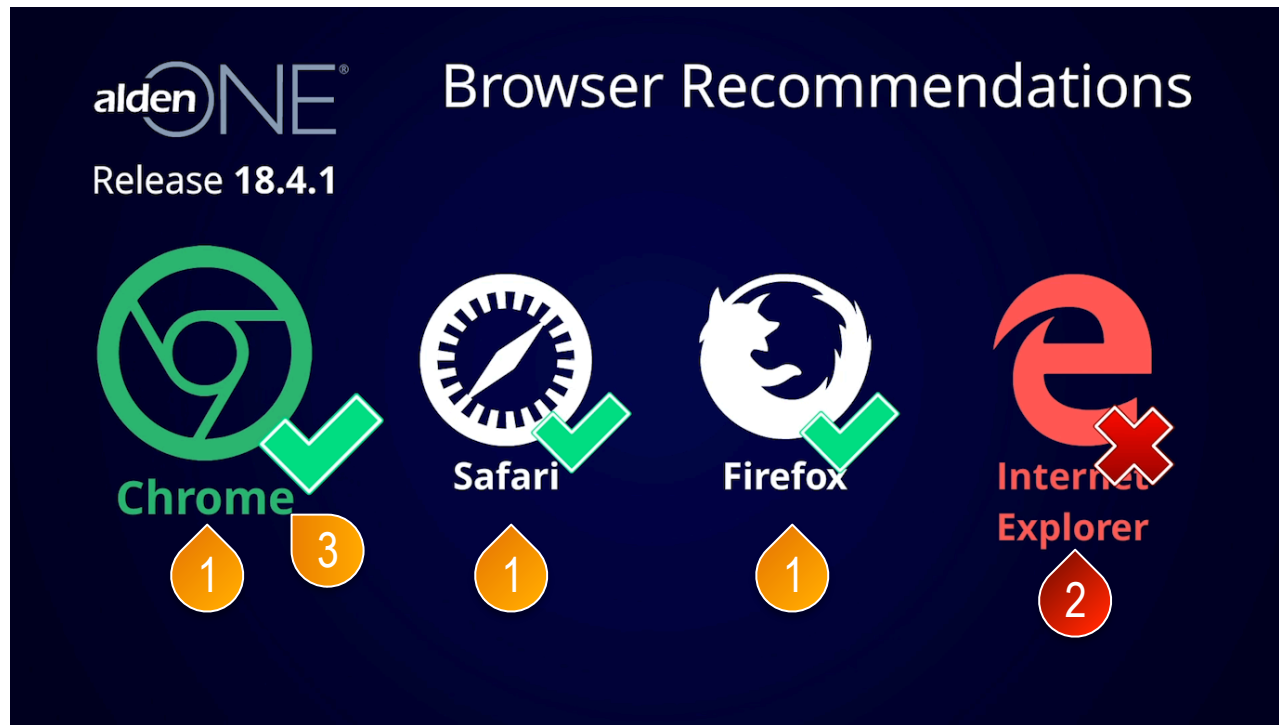




Release Notes 18.4.1

Walkthrough of Improvements for this release of Alden One.

aldenONE Using a Browser with Alden One

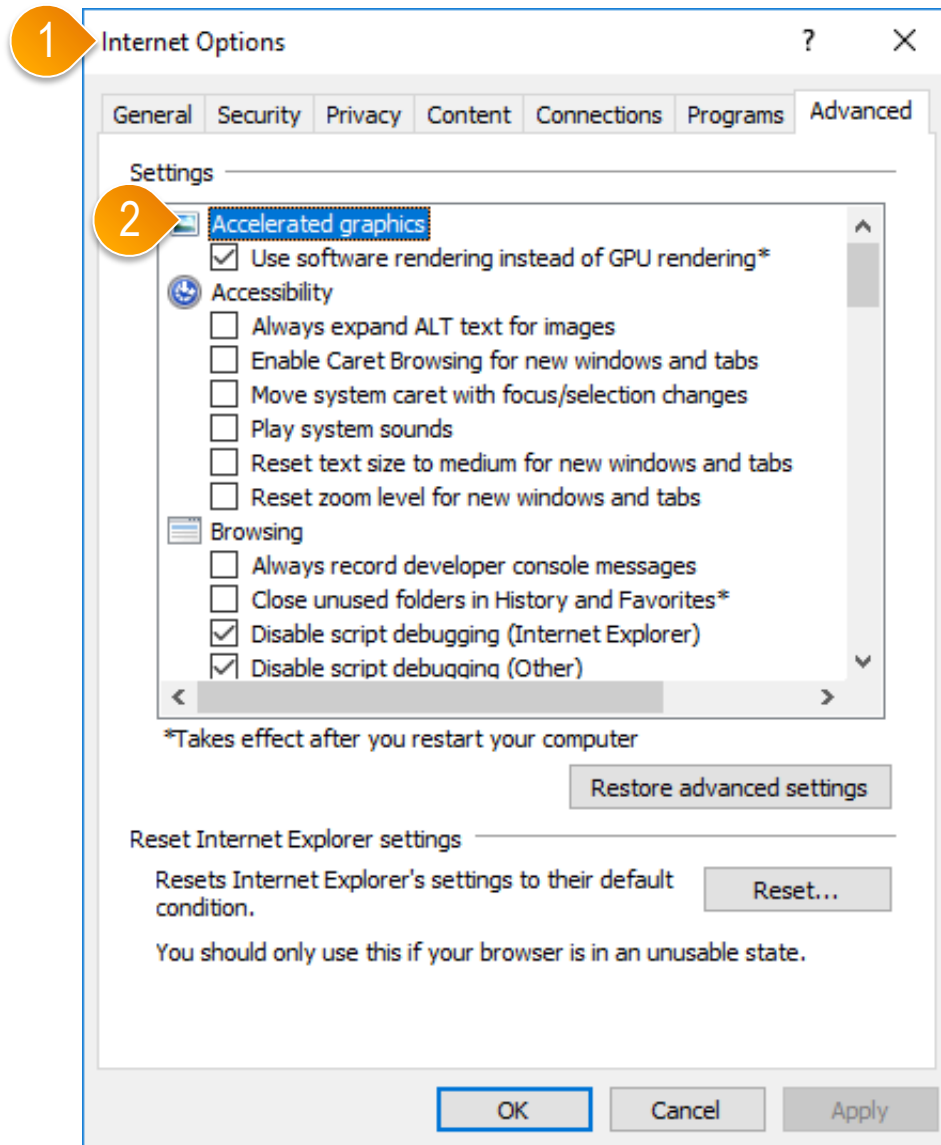


The graphic is titled "aldenONE Browser Recommendations" with "Release 18.4.1" below the logo. It features four browser icons in a row: Chrome (green), Safari (white), Firefox (white), and Internet Explorer (red). Each icon has a green checkmark above it, except for Internet Explorer which has a red 'X'. Below each icon is a yellow drop-shaped badge containing a number: Chrome has '1' and '3', Safari has '1', Firefox has '1', and Internet Explorer has '2'.

Browser	Recommendation Level
Chrome	1, 3
Safari	1
Firefox	1
Internet Explorer	2

page walkthrough

- ① Alden One runs best on an up-to-date browser. We suggest using Chrome, Safari, or Firefox.
- ② We no longer recommend using Internet Explorer because IE has known speed issues that are not being fixed as IE is no longer supported by Microsoft. If you are forced to use Internet Explorer by your organization, see the next page for a recommendation that should help with some known issues.
- ③ We recommend using Google Chrome.



page walkthrough

- ① If Internet Explorer is your only available choice for browsers, go to your Internet Options in IE.
- ② Go to "Accelerated Graphics" and make sure the box is checked for "Use software rendering instead of GPU rendering."

Changes to Your Home Screen

The image shows two versions of the AldenONE home screen. The top version is the 'NEW VERSION' and the bottom is the 'PREVIOUS VERSION'. Red arrows and numbered callouts (1-6) highlight key changes.

NEW VERSION:

- 1:** Main menu button (hamburger icon) in the top right.
- 2:** Search bar for 'Assigned To Me' and 'Search for Poles'.
- 3:** Search grid (table) showing conversation details.
- 4a:** Conversation filters panel on the left.
- 4b:** 'Show/Hide Columns' button in the top right of the search grid.
- 5:** User profile dropdown menu in the top right.
- 6:** 'Take Action' button in the top right.

PREVIOUS VERSION:

- 1:** Home button in the top left.
- 2:** 'actions' sidebar menu on the left.
- 3:** Search grid (table) showing conversation details.
- 5:** User profile dropdown menu in the top right.

Table Data (Previous Version):

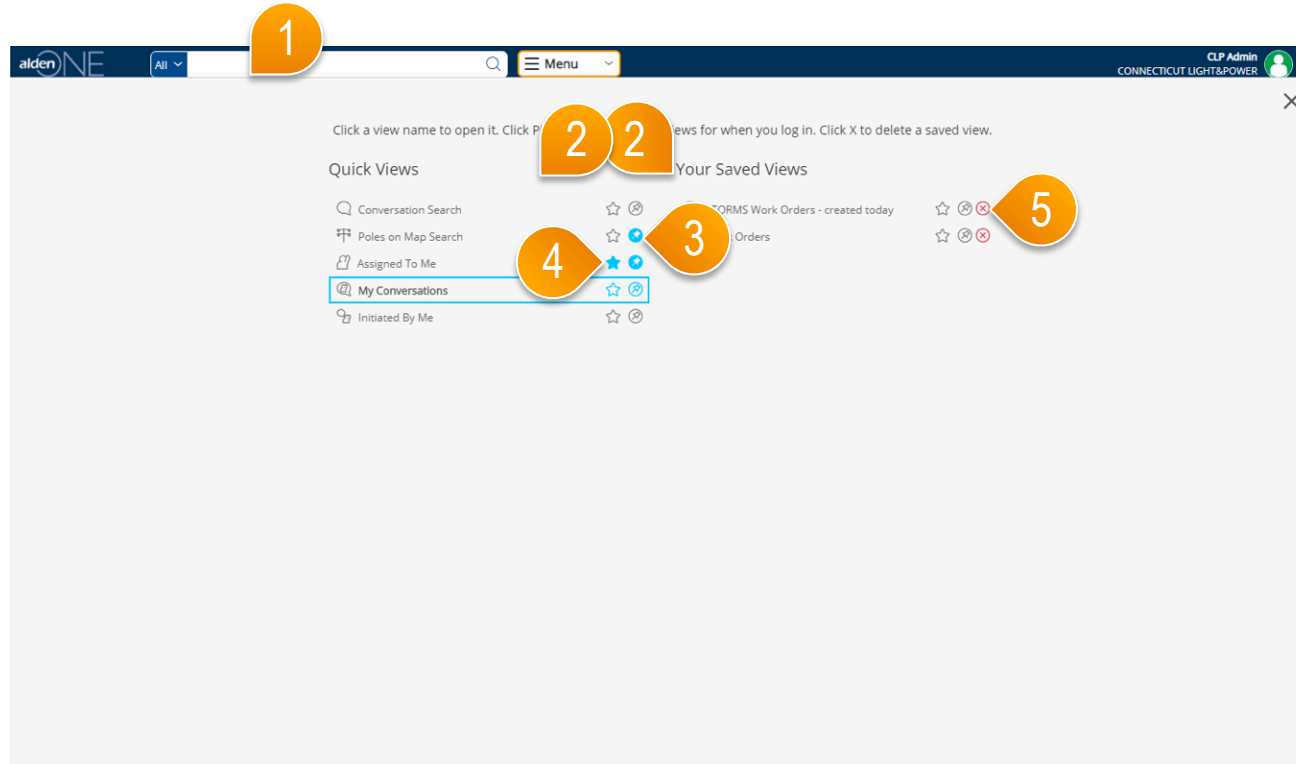
Conversation #	Title	Type	Last Update	Initiated By	Status
202913	Permit in Sahaurita	Joint-Use Permit To Attach	8/7/2018	jbusby@aldensys.com	Atta
202683	multiple pole PTA	Permit to Attach	10/23/2017	jbusby@aldensys.com	Spil
202627	Demo purposes - multiple pole	Permit to Attach	10/23/2017	jbusby@aldensys.com	Spil
200465	Transfer 14 poles	TEP Permit To Attach	8/6/2018	tep@nomail.com	Trar
201705	Five Year Inspection Cycle - Pole Audit	TEP Permit To Attach	8/6/2017	tep@nomail.com	Rev
202942	multiple poles	TEP Permit To Attach	10/25/2018	jbusby@aldensys.com	Cus
202734	multiple poles transfer	TEP Permit To Attach	10/23/2017	tep@nomail.com	Cor
202554	JTB Attach	TEP Permit To Attach	6/20/2018	jbusby@aldensys.com	Can
202940	multiple poles	Permit to Attach	3/14/2018	jbusby@aldensys.com	Spil
202553	DEMO REQUEST	Overlash Request	8/17/2017	jbusby@aldensys.com	Sen
202925	multiple poles - training projec	TEP Permit To Attach	2/14/2018	jbusby@aldensys.com	Rev
202718	JTB to attach 3	TEP Permit To Attach	4/23/2018	jbusby@aldensys.com	Pne

page walkthrough

- ① All of your actions are now in the Main menu, giving you more room on your homepage to view your data.
- ② Your quick searches, like assigned to me, my conversations, etc. are now in your search bar. Saved Views will also be available here. Click in the search bar to view your searches.
- ③ The search grid in the latest release is now the same as the normal search grid. All the functionality of a search is available right from your home screen.
- ④ Change the filters on your search from either the filters panel (4a), or by clicking the filter in the header row of the grid (4b).
- ⑤ Your User Administration actions are now all housed in a dropdown menu here. This is where you can access your user settings, change your password, access training documents, give feedback about Alden One, report bugs, and log out of the application.
- ⑥ There is now a tab on your homepage for a Pole Search. You can remove this tab or add others from the "Menu" button (directions provided later in this document).

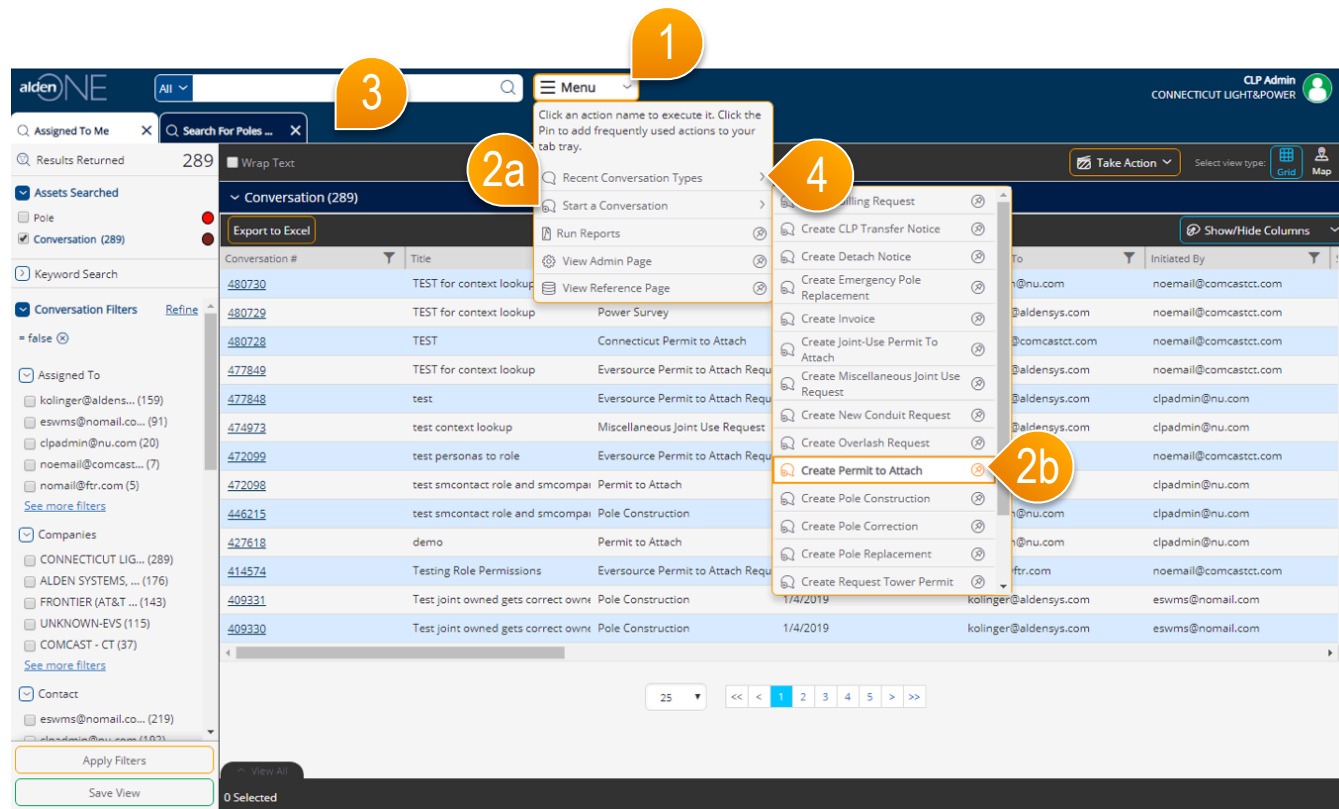
Picking Your Default View(s) for Your Home Screen

page walkthrough



- ① You can now easily select the Saved View you would like to display each time you log in to Alden One. To do this, click into the search bar.
- ② Your views are split into Quick Views and Saved Views.
- ③ Use the pin icon to have that View open each time you log in. In this example, "Poles on Map Search" and "Assigned to Me" are pinned, so they will open each time this user logs in.
- ④ The filled star is the view currently set as your homepage, in this example, "Assigned To Me." Click any of the stars to set that view to your homepage in Alden One.
- ⑤ Click the "X" to delete a saved search.
- ⑥ **NOTE:** Your default Saved View does not have to be a saved search. Your dashboard views will also be available here and can be used as your default.

aldenONE “Pinning” an Action



page walkthrough

- ① Do you have common tasks in Alden One that you would like to access with one click? Now you can with “Pinning.” To do this, click on the Menu.
- ② If you commonly create a Conversation such as “Permit to Attach”, find it in the dropdown of Conversation types (2a). Click the “Pin” icon to the right to create a tab on your homepage for this action. You can pin any action that has a “Pin” icon (2b).
- ③ The tab will appear here, once pinned. Any time you log in with this device, this tab will be available to you.
- ④ The 5 most recent Conversations you have created will be available here in “Recent Conversation Types.”

aldenONE Filtering Search Results

The screenshot displays the aldenONE interface with a table of search results. The table has columns: Conversation #, Title, Type, Last Update, Assigned By, Status, and Assigned To. The results are filtered by 'Contains' in the 'Title' column. The filter panel on the left shows the filter being applied. The table header row is highlighted in blue. The filter panel shows the filter being applied: 'contains Permit to Attach'. The filter panel also shows the filter being applied: 'contains Permit to Attach'. The filter panel also shows the filter being applied: 'contains Permit to Attach'.

Conversation #	Title	Type	Last Update	Assigned By	Status	Assigned To
319750	demo	Permit to Attach		clpadmin@nu.com	Created	clpadmin@nu.com
319737	test	Eversource Permit to Attach		clpadmin@nu.com	Make-Ready	clpadmin@nu.com
319714	test	Eversource Permit to Attach		clpadmin@nu.com	Ready To Attach	clpadmin@nu.com
319717	test	Eversource Permit to Attach		clpadmin@nu.com	Ready To Attach	clpadmin@nu.com
3197567	test	Eversource Permit to Attach		clpadmin@nu.com	Survey	clpadmin@nu.com
344944	test macros	Permit to Attach	12/13/2018	clpadmin@nu.com	Created	clpadmin@nu.com
332093	TEST	Eversource Permit to Attach Reque	12/12/2018	noemail@comcastct.com	Awaiting Application Fee	clpadmin@nu.com
320372	test	Eversource Permit to Attach Reque	12/12/2018	noemail@comcastct.com	Make-Ready	clpadmin@nu.com
273090	TEST	Eversource Permit to Attach Reque	12/10/2018	noemail@comcastct.com	Awaiting Application Fee	clpadmin@nu.com
319747	test	Eversource Permit to Attach Reque	12/6/2018	clpadmin@nu.com	Make-Ready	clpadmin@nu.com
322987	test	Permit to Attach	12/6/2018	clpadmin@nu.com	Created	clpadmin@nu.com
311911	Test for persona migration to role	Eversource Permit to Attach Reque	12/4/2018	noemail@comcastct.com	Survey	clpadmin@nu.com
283270	test	Permit to Attach	12/3/2018	clpadmin@nu.com	Created	clpadmin@nu.com

page walkthrough

- ① Search filtering has undergone major improvements in this release. You can add filters using the filter panel to the left of the screen here.
- ② Now, you can also filter from any column on a table view. To do this, click the Filter icon.
- ③ Select your filter operator (contains, starts with, ends with, etc.).
- ④ Type your filter in the text box, "Permit to Attach" in this example.
- ⑤ Click "Filter."
- ⑥ You can now see what filters are applied in the table's header row. Columns with applied filters have a blue highlight behind the Filter icon.
- ⑦ You can also see that, once applied, the filter shows up in your filter panel under the breadcrumbs: "contains: Permit to Attach". Remove a filter by clicking the "x" on the breadcrumb here.
- ⑧ You can also clear an applied filter from the filter menu on the table header by clicking "Clear" here.

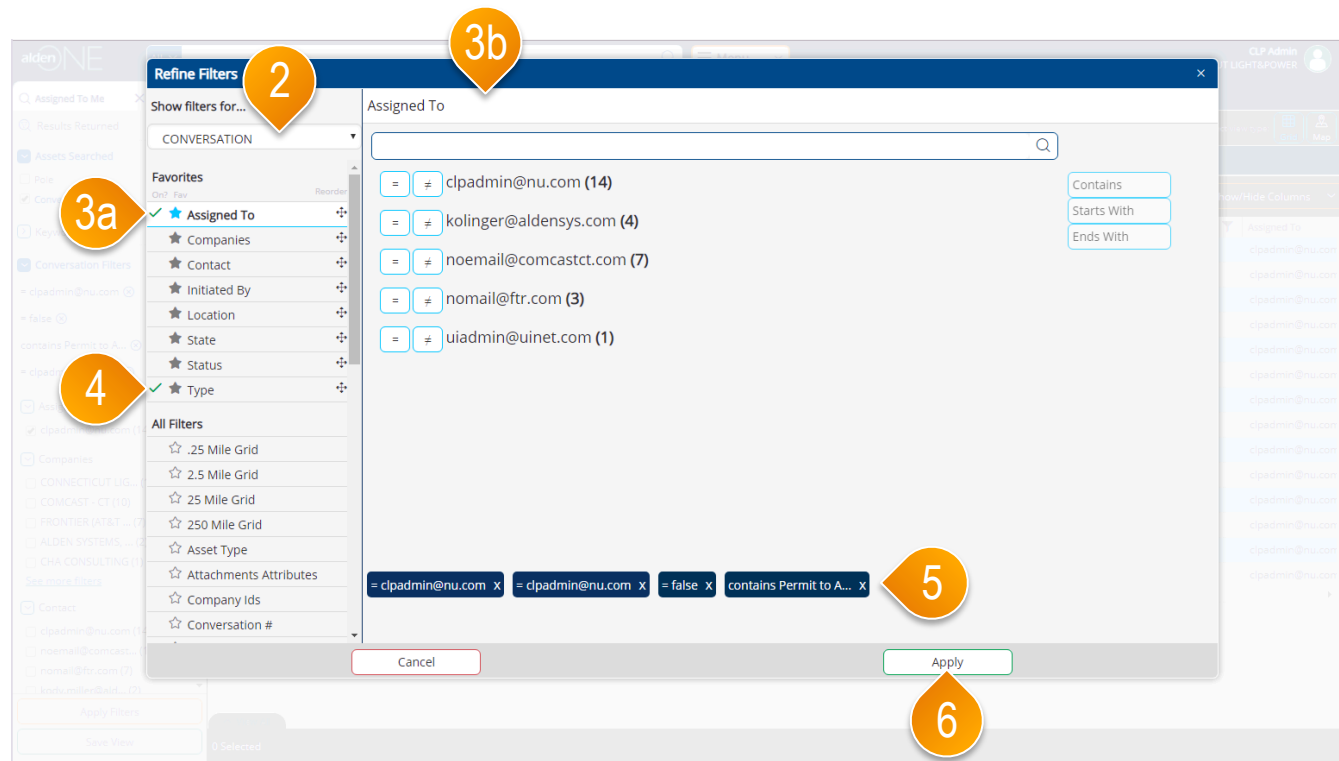
page walkthrough

The screenshot displays the aldenONE web application interface. The top navigation bar includes the aldenONE logo, a search bar, a menu button, and user information (CLP Admin, CONNECTICUT LIGHT&POWER). The main content area shows a list of conversations under the heading 'Conversation (248)'. A sidebar on the left contains filters for 'Assets Searched' (Pole, Conversation), 'Keyword Search', 'Conversation Filters', 'Assigned To', 'Companies', and 'Contact'. The main grid displays columns: Conversation #, Title, Type, Last Update, and Initiated By. A 'Show/Hide Columns' dropdown menu is open, showing various custom attributes, with 'Applicant Job Number' highlighted. Three numbered callouts are present: 1 points to the 'Show/Hide Columns' button, 2 points to the 'Applicant Job Number' attribute in the dropdown, and 3 points to the grid header area.

Conversation #	Title	Type	Last Update	Initiated By
735949	Test 3PA 2	TEST-Eversource Permit to Attach	1/11/2019	comcastct@nomail.com
735950	test	TEST-Eversource Permit to Attach	1/11/2019	comcastct@nomail.com
725730	TEST	TEST-Eversource Permit to Attach	1/11/2019	clpadmin@nu.com
735992	12-3 test 2	TEST-Transfer Notice	1/11/2019	clpadmin@nu.com
735990	test transfer	TEST-Transfer Notice	1/11/2019	clpadmin@nu.com
735762	DP Winchester - Ex:#4	TEST-Pole Construction	1/10/2019	valarie.grenier@eversource.com
735765	Out of Sequence Work	TEST-Pole Construction	1/10/2019	valarie.grenier@eversource.com
735759	DP Berlin Tpke Test 10/18	TEST-Pole Construction	1/10/2019	valarie.grenier@eversource.com
735764	central ave	TEST-Pole Construction	1/10/2019	valarie.grenier@eversource.com
735758	Application Created 10/18/18	TEST-Telecom Survey	1/10/2019	valarie.grenier@eversource.com
735757	Application Created 10/18/18	TEST-Power Survey	1/10/2019	valarie.grenier@eversource.com
735763	1) Prior Attacher Not Transferred	TEST-Pole Construction	1/10/2019	valarie.grenier@eversource.com
677597	Communications MAKE-READY Pol	TEST-Pole Construction	1/10/2019	alexis.alfonso@eversource.com
658479	3) Communications MAKE-READY	TEST-Pole Construction	1/10/2019	jen.cawvey@pvc2.com
660438	2) Communications MAKE-READY	TEST-Pole Construction	1/10/2019	tammy.wright@pvc2.com
735812	test 100% power with communicat	TEST-Eversource Permit to Attach	1/10/2019	clpadmin@nu.com

- ① Custom attributes are now able to be viewed in the grid. To view custom attributes, click "Show/Hide Columns."
- ② Find the custom attribute(s) you'd like to show and click them to show the column(s). By default, custom attributes will be hidden from your grid view.
- ③ Once shown, those columns can be filtered like your other columns.

aldenONE Refining Filters



page walkthrough

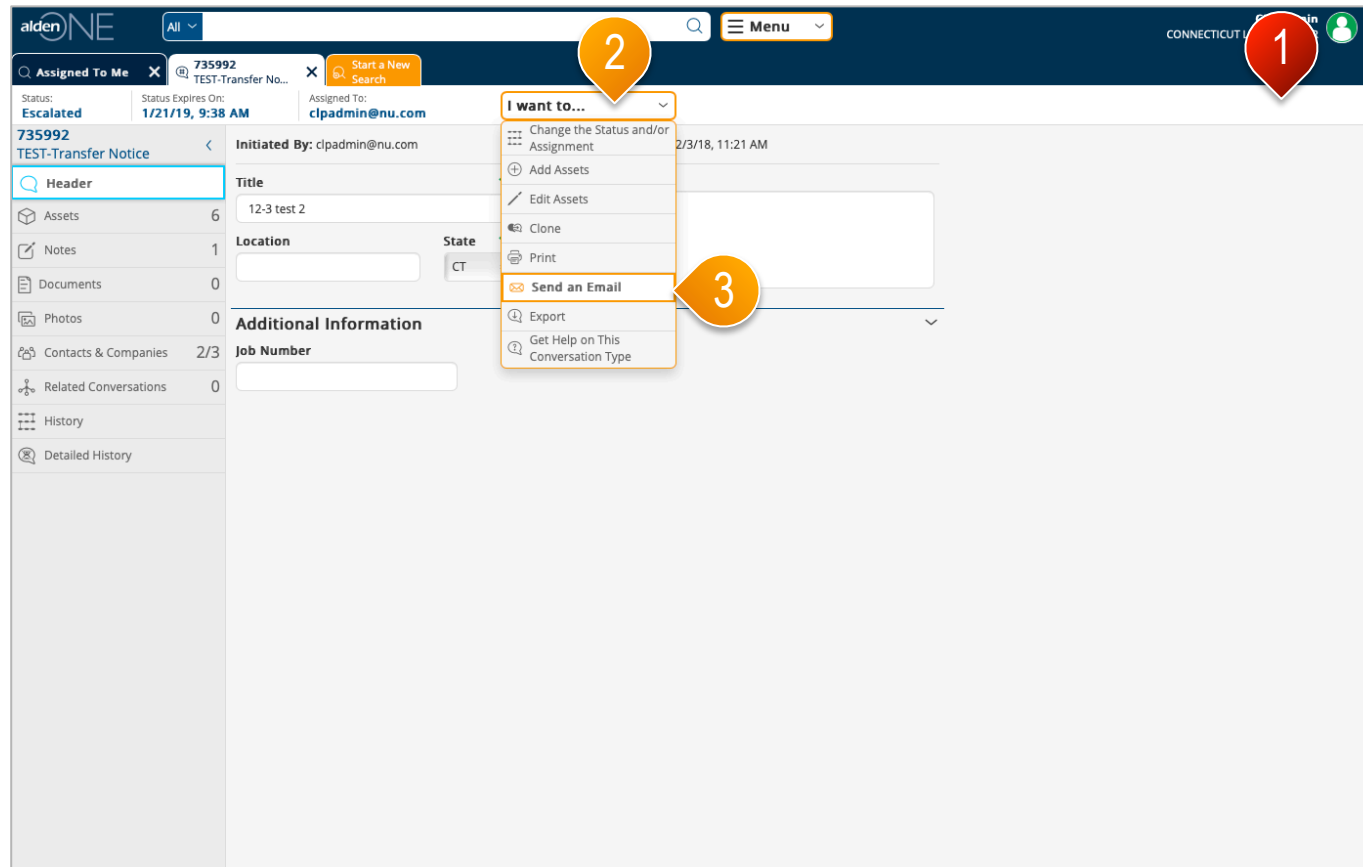
- ① The Refine dialog has been enhanced in this release. From the Filter panel on a search, you can click "Refine" to bring up this dialog for more control over your search filters.
- ② Select the asset type you'd like to refine the search for here.
- ③ The filter that is open for editing is highlighted and underlined by a blue line (3a). The area to make changes to the filter is here (3b).
- ④ Any applied filter has a check by it. This means that at least one filter has been applied in this category.
- ⑤ Your breadcrumbs of applied filters are available here.
- ⑥ When all new filters have been selected, click "Apply" here to apply all your changes at once.

aldenONE Conversations – Header Area

The screenshot shows the aldenONE interface. At the top is a dark blue header bar with the aldenONE logo, a search bar, a menu button, and user information (CLP Admin, CONNECTICUT LIGHT&POWER). Below this is a navigation sidebar on the left with icons for Assets, Notes, Documents, Photos, Contacts & Companies, Related Conversations, History, and Detailed History. The main content area displays a conversation header for '735757 TEST-Power Survey'. It includes fields for 'Initiated By', 'Created On', 'Title', 'Description', 'Location', and 'State'. Below these are sections for 'Application Details' (Permitting Company, Application Type, Town, Area Work Center, Applicant Job Number) and 'Engineering' (ELCO Survey Due Date, ELCO Designer, ELCO Billable Work Request, ELCO Non Billable Work Request, ELCO Non Billable Work Order, ELCO Priority Work Request, ELCO Priority Work Order). Three orange callout boxes with numbers 1, 2, and 3 point to specific areas: 1 points to the 'Header' tab in the sidebar, 2 points to the 'Title' and 'Description' fields, and 3 points to the 'Application Details' section.

page walkthrough

- ① Some layout improvements have been made to the header section of conversations.
- ② A max width has been set so your fields do not span the entire width of your screen. This will limit the amount of movement you have to make with your mouse to fill in your fields.
- ③ The sections within the header section are collapsible to let you hide/show the sections that are important to your work.



page walkthrough

- ① To clear up the user interface and remove clutter, we moved all the conversation actions to the "I want to..." menu. In an upcoming release, we will give the user the option to pin conversation actions to this area, but this feature is still under construction.
- ② To view the conversation actions, open the "I want to..." menu.
- ③ Choose any action.

The screenshot shows the aldenONE interface for a conversation titled '735992 TEST-Transfer Notice'. The left sidebar contains a list of items: Header, Assets (6), Notes (1), Documents (0), Photos (0), and 'Contacts & Companies 2/3' (highlighted with a red circle 1). Below this are 'Related Conversations' (0), 'History', and 'Detailed History'. The main area is divided into 'Contacts' and 'Companies' sections. The 'Contacts' section lists 'CLP Admin' (CONNECTICUT LIGHT&POWER) and 'Kody Miller' (ALDEN SYSTEMS, INC.). The 'Companies' section lists 'ALDEN SYSTEMS, INC.', 'CONNECTICUT LIGHT&POWER', and 'COMCAST - CT'. Each contact or company has a 'Read Only?' checkbox (highlighted with a red circle 2) and a 'Remove' button. The top navigation bar includes a search bar, a 'Menu' button, and a user profile for 'CLP Admin'.

page walkthrough

- ① To restrict a user's (or company's) access to a conversation, go to the Contacts and Companies section on the conversation.
- ② Find the user or company and check the "Read Only?" box. This will limit the user or company to Read-Only access. These users **will be able** to add documents, photos, notes **but not** make any changes to information on the conversation or its assets.