



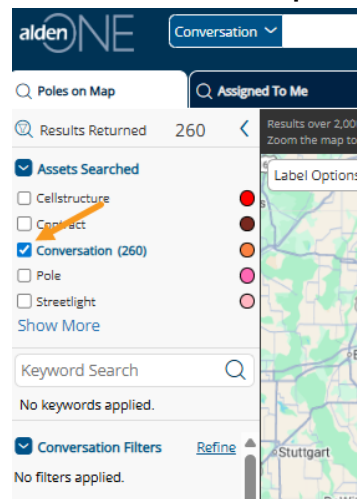
Create Map View of Poles by Conversation Status

These steps are to help you search for poles that are on conversations in a particular status so that you can see all poles that are in that status. If you only sort Conversations by Status, you'll only see the first pole on the Conversation on the map. By following these steps to first search by conversation and filter the status, saving this search, and then searching by poles and linking the Saved search, you can see all poles on the map and not just the first pole from the conversation.

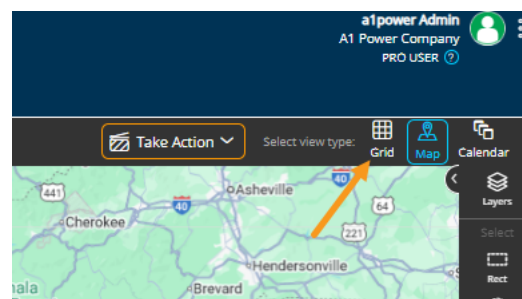
Step 1 Conversation Search by Status

Follow the steps below to create a Saved View for a Conversation Status:

1. Log in to Alden ONE.
2. Execute a Conversation search where the status = Pull Pole (or whatever you want as the conversation criteria).
 - a. From the **Poles on Map** view, select only the **Conversation** asset.



- b. Click **Grid View**.





- c. Click the **Filter** icon for the **Status** column.

Initiated By	Status	Assigned To	Location	State
a1power@nomail.com	Make-Ready Overdue	a1power@nomail.com	TSVLALXA	AL
a1power@nomail.com	Make-Ready Overdue	a1power@nomail.com	MRCRALXA	AL
a1cable@nomail.com	Acknowledgment Overdue	a1power@nomail.com	ACVLALXA	AL
a1power@nomail.com	Acknowledgment Overdue	notifysupport@aldensys.com	LNCLALXA	AL
a1power@nomail.com	Created	a1power@nomail.com	Athens	TN
a1power@nomail.com	Post Inspection	a1power@nomail.com	TSVLALXA	AL
a1power@nomail.com	Ready To Attach	a1power@nomail.com	TSVLALXA	AL
a1power@nomail.com	Created	a1power@nomail.com	LNCLALXA	AL
a1power@nomail.com	Complete	a1power@nomail.com	TSVLALXA	AL
a1cable@nomail.com	Survey	a1power@nomail.com	GORDALXA	AL
a1cable@nomail.com	Awaiting Application Fee	a1cable@nomail.com	NONE	AL
a1power@nomail.com	Created	a1power@nomail.com	GORDALXA	AL
a1power@nomail.com	Created	a1power@nomail.com	GORDALXA	AL
a1cable@nomail.com	Pull Pole	a1power@nomail.com	TSVLALXA	AL
a1power@nomail.com	Post Inspection	a1power@nomail.com	TSVLALXA	AL

- d. Leave the selection on **Contains**, and in the text entry field, type **Pull Pole** (or another status), then click **Filter**.

Last Update	Initiated By	Status	Assigned To	Location	State
2025-07-25	a1power@nomail.com	Make-Ready Overdue	a1power@nomail.com	TSVLALXA	AL
2025-07-25	a1power@nomail.com	Make-Ready Overdue	a1power@nomail.com	MRCRALXA	AL
2025-07-24	a1cable@nomail.com	Acknowledgment Overdue	a1power@nomail.com	ACVLALXA	AL
2025-07-24	a1power@nomail.com	Acknowledgment Overdue	a1power@nomail.com	LNCLALXA	AL
2025-07-23	a1power@nomail.com	Created	a1power@nomail.com	Athens	TN
2025-07-23	a1power@nomail.com	Post Inspection	a1power@nomail.com	TSVLALXA	AL
2025-07-23	a1power@nomail.com	Ready To Attach	a1power@nomail.com	TSVLALXA	AL
2025-07-23	a1power@nomail.com	Created	a1power@nomail.com	LNCLALXA	AL
2025-07-16	a1power@nomail.com	Complete	a1power@nomail.com	TSVLALXA	AL
2025-07-16	a1cable@nomail.com	Survey	a1power@nomail.com	GORDALXA	AL
2025-07-16	a1cable@nomail.com	Awaiting Application Fee	a1cable@nomail.com	NONE	AL
2025-07-16	a1power@nomail.com	Created	a1power@nomail.com	GORDALXA	AL
2025-07-16	a1power@nomail.com	Created	a1power@nomail.com	GORDALXA	AL
2025-07-15	a1cable@nomail.com	Pull Pole	a1power@nomail.com	TSVLALXA	AL
2025-07-15	a1power@nomail.com	Post Inspection	a1power@nomail.com	TSVLALXA	AL

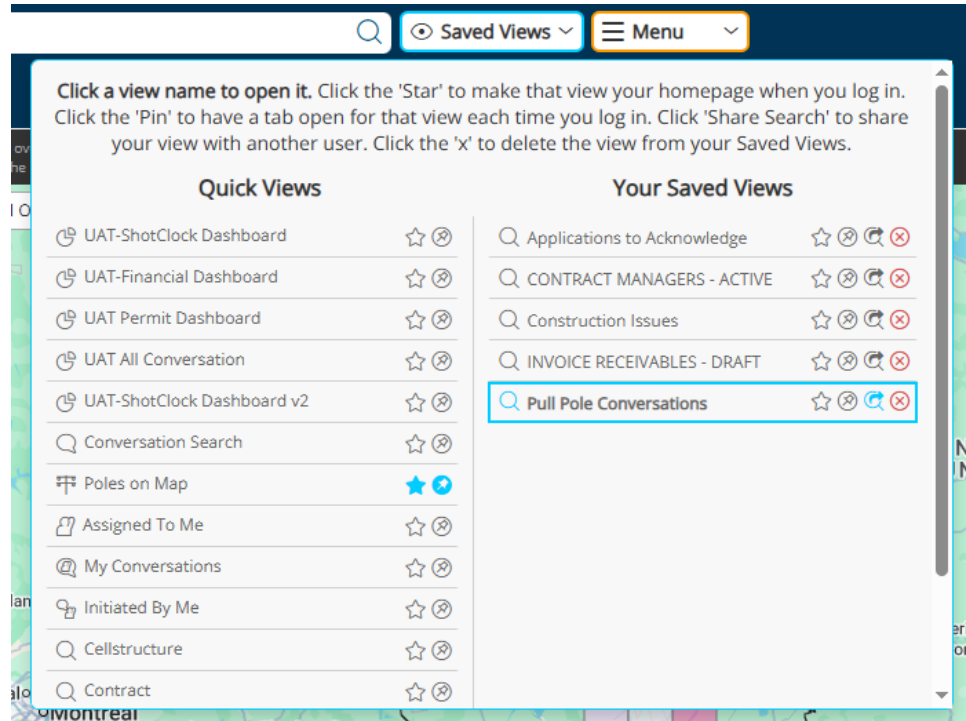
3. Follow steps 6-8 of the [Save Views](#) 1-pager.

NOTE: You must save this search (which creates a Saved View) so that you can select

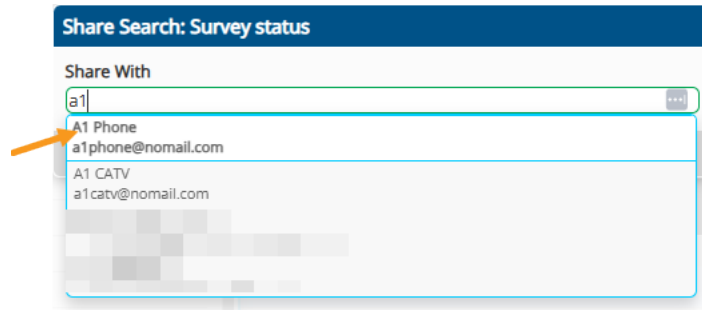
the Saved View from the **Where** options when you execute the steps for [Pole Search by Status](#).

4. **OPTIONAL: Share the Saved View:**

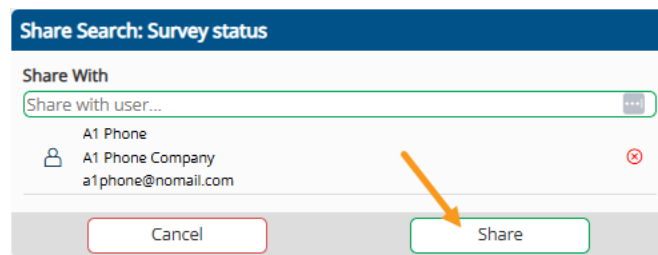
- a. Click the  share icon for the Saved Search.



- b. Type in the name of the user and click on them once found:



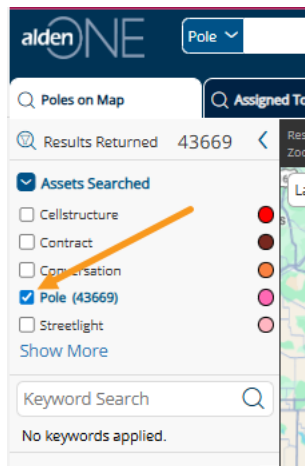
- c. Click **Share**.



Step 2: Pole Search by Status

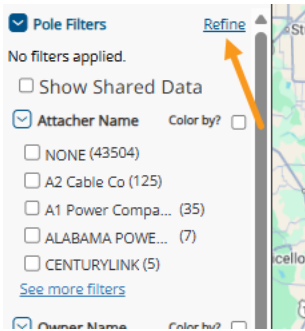
NOTE: Step 1 above must be completed first.

1. From the **Poles on Map** view, select only the **Pole** asset.

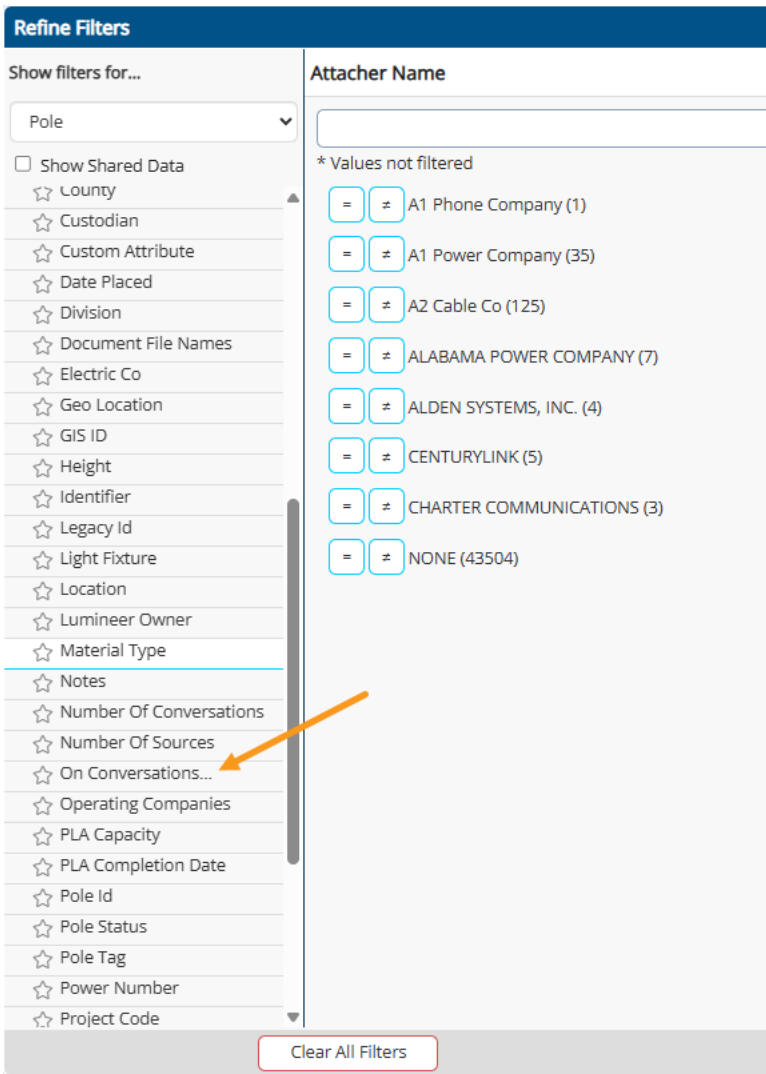




2. Click the **Refine** link by **Pole Filters**.

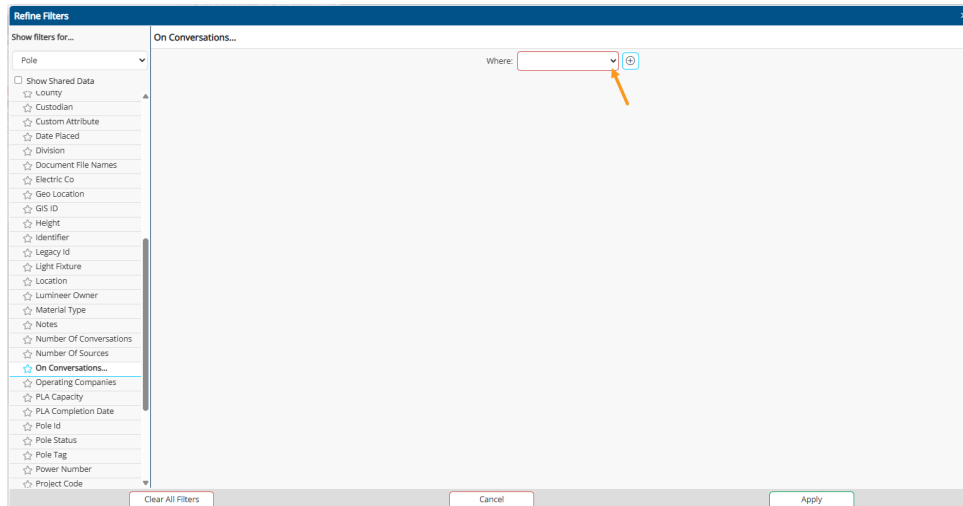


3. In the **Refine Filters** window, scroll down on the left and click **On Conversations...**

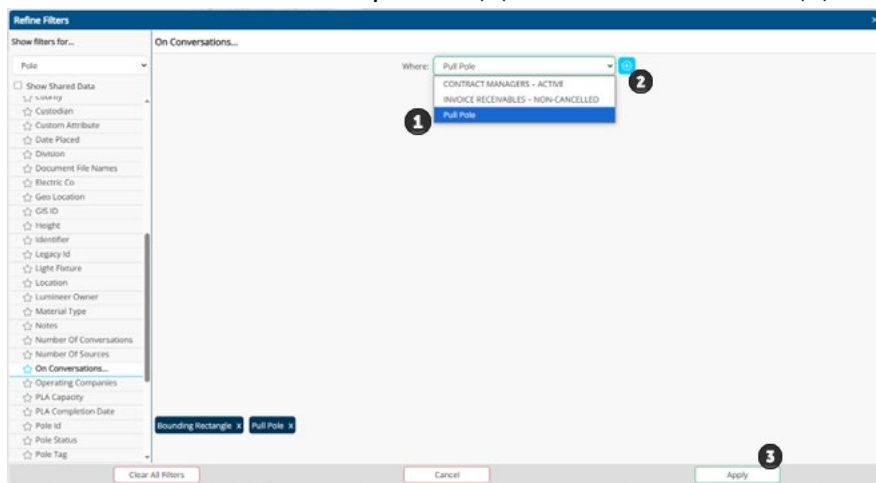




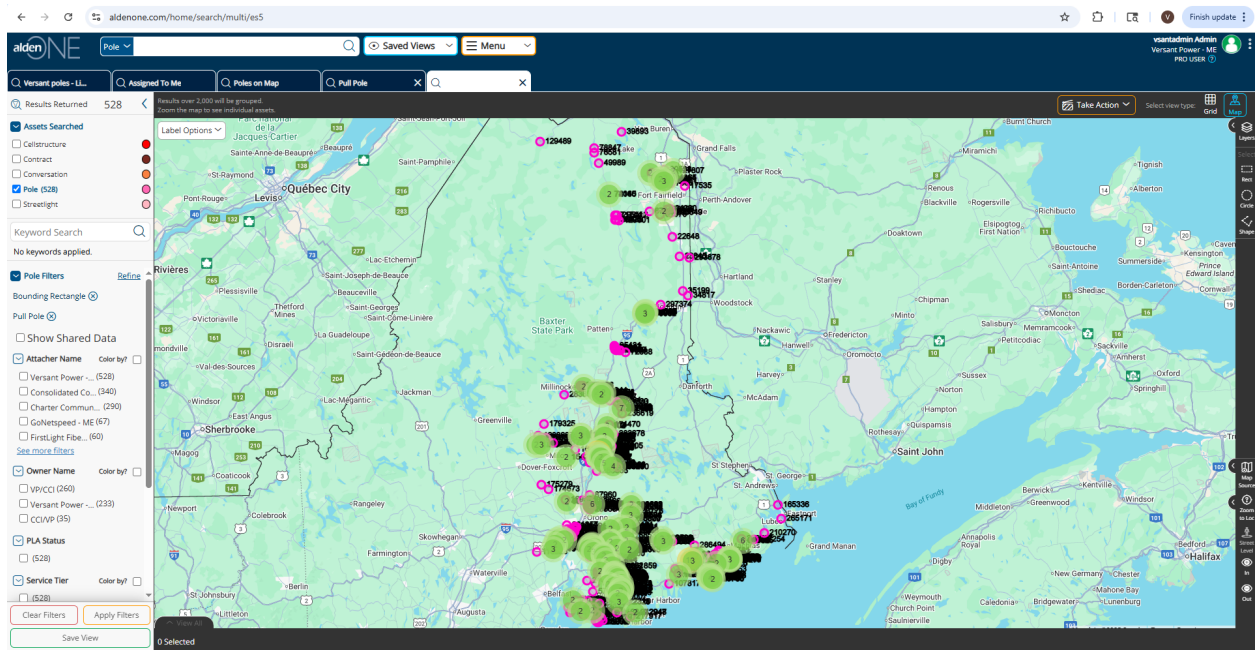
4. With **On Conversations...** selected, click the **Where** drop-down.



5. Select **Pull Pole** from the drop-down (1) and click the **+** button (2).



6. Click **Apply** to apply the filter (3 above). Results:



7. Follow steps 6-8 of the [Save Views](#) 1-pager.

NOTE: You can skip these steps if this was a 1-time search only, but saving allows you to view the poles with a specific status more easily again in the future. Make sure you enter a descriptive name if saving this view to distinguish it from the Conversation Only search that was saved in Step 1.

8. **OPTIONAL:** Share the **Saved View**:

- Click the  share icon for the Saved Search.

Saved Views

Menu

Click a view name to open it. Click the 'Star' to make that view your homepage when you log in. Click the 'Pin' to have a tab open for that view each time you log in. Click 'Share Search' to share your view with another user. Click the 'x' to delete the view from your Saved Views.

Quick Views

UAT-ShotClock Dashboard

UAT-Financial Dashboard

UAT Permit Dashboard

UAT All Conversation

UAT-ShotClock Dashboard v2

Conversation Search

Poles on Map

Assigned To Me

My Conversations

Initiated By Me

Cellstructure

Contract

Your Saved Views

Applications to Acknowledge

CONTRACT MANAGERS - ACTIVE

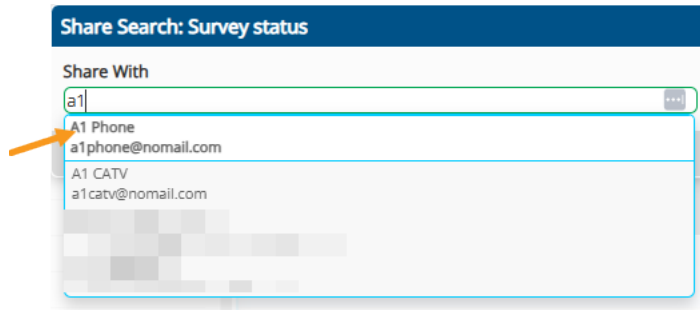
Construction Issues

INVOICE RECEIVABLES - DRAFT

Pull Pole Conversations

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- b. Type in the name of the user and click on them once found:



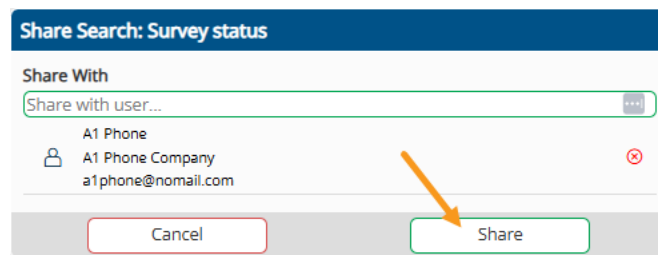
Share Search: Survey status

Share With

a1

- A1 Phone
- a1phone@nomail.com
- A1 CATV
- a1catv@nomail.com

- c. Click **Share**.



Share Search: Survey status

Share With

Share with user...

A1 Phone

A1 Phone Company

a1phone@nomail.com

Cancel Share