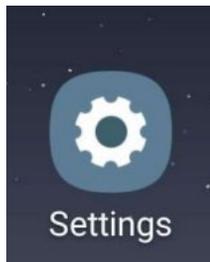


Mobile Device Settings (Android): Task Agent

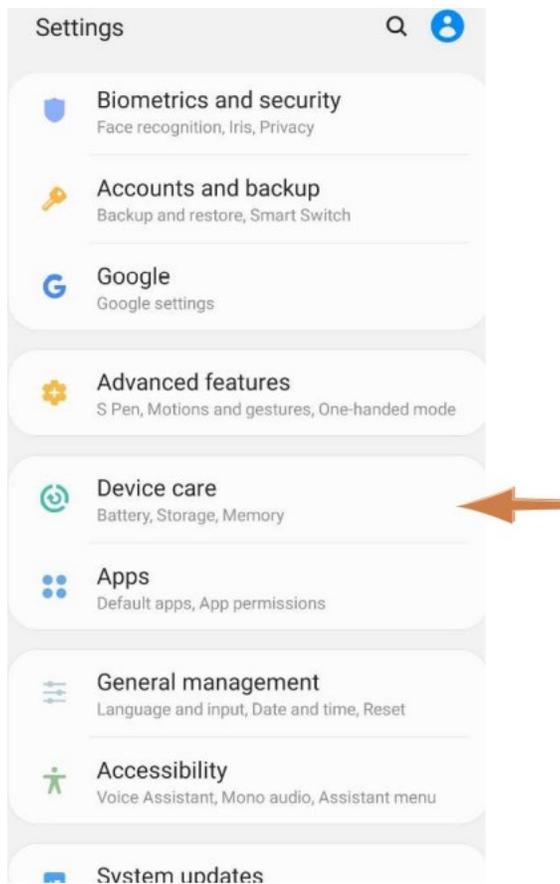
To maximize the application and reduce crashes and freezes, take the following steps:

Turn off putting the app to sleep

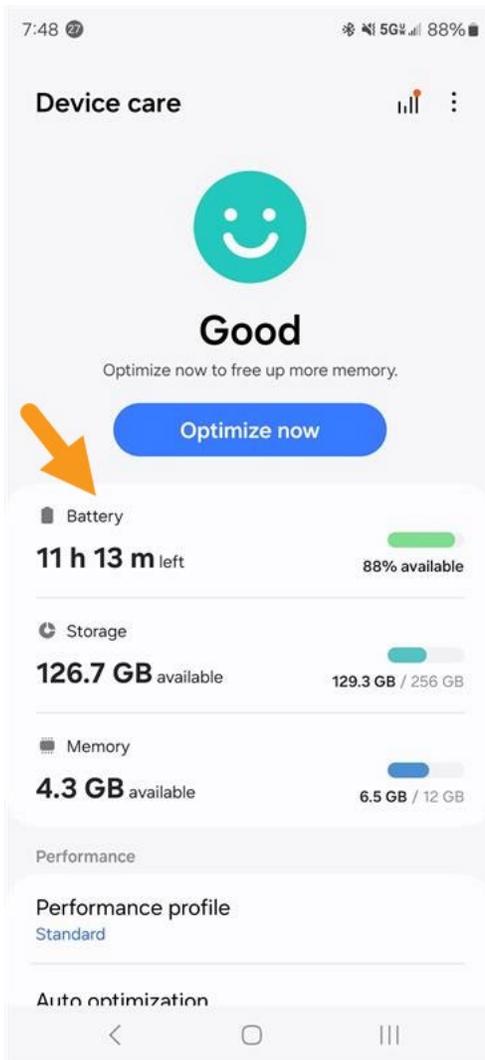
1. On your mobile device select the **Setting** app.



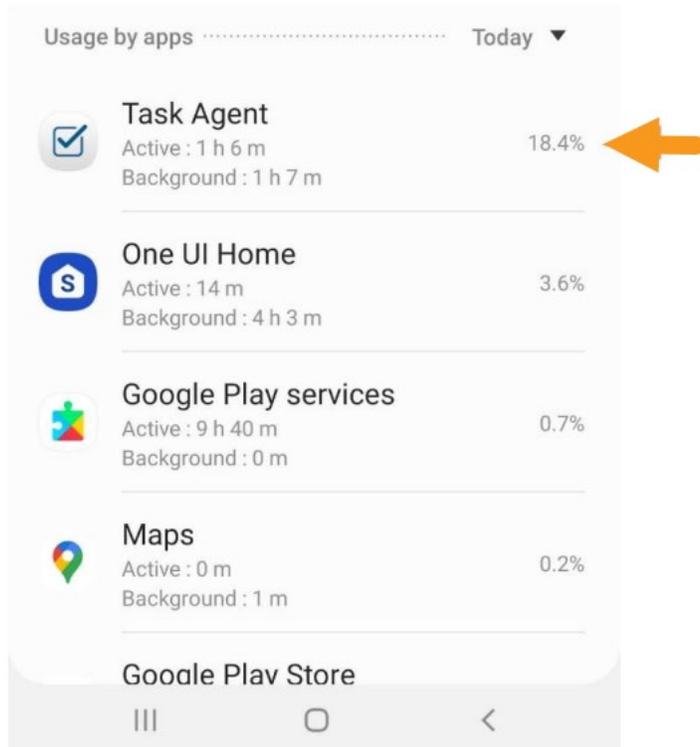
2. Select **Device Care**.



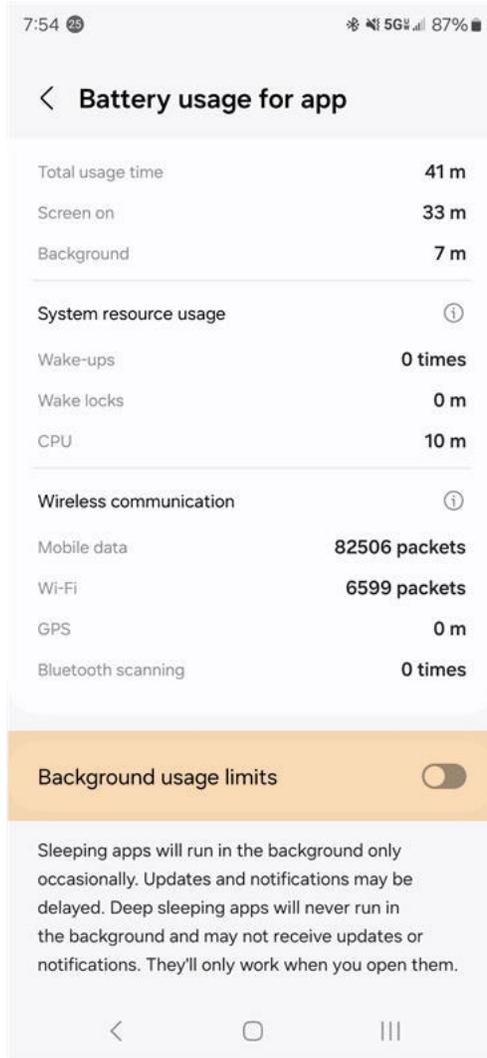
3. Select **Battery**.



4. Select the **Task Agent** application.

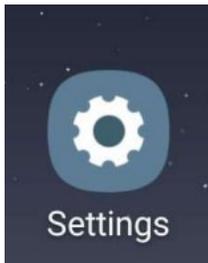


5. Make sure **Background usage limits** is toggled off.

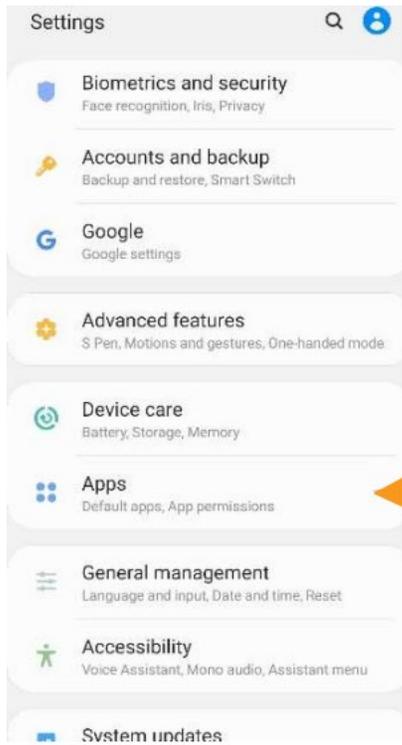


Allow Background Activity

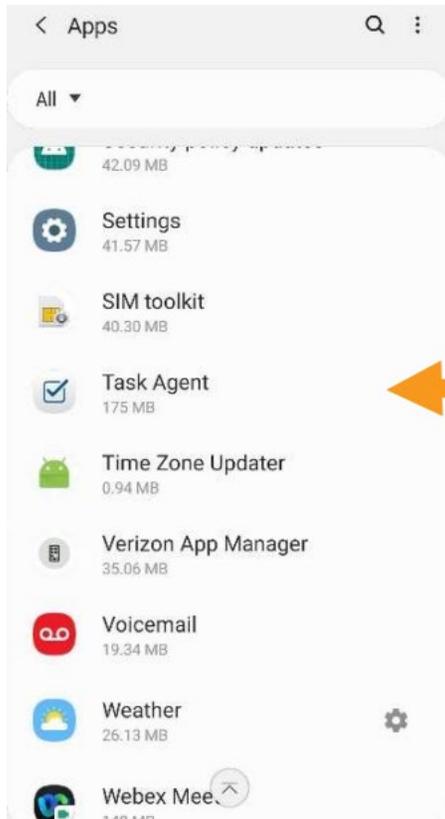
1. On your mobile device select the **Setting** app.



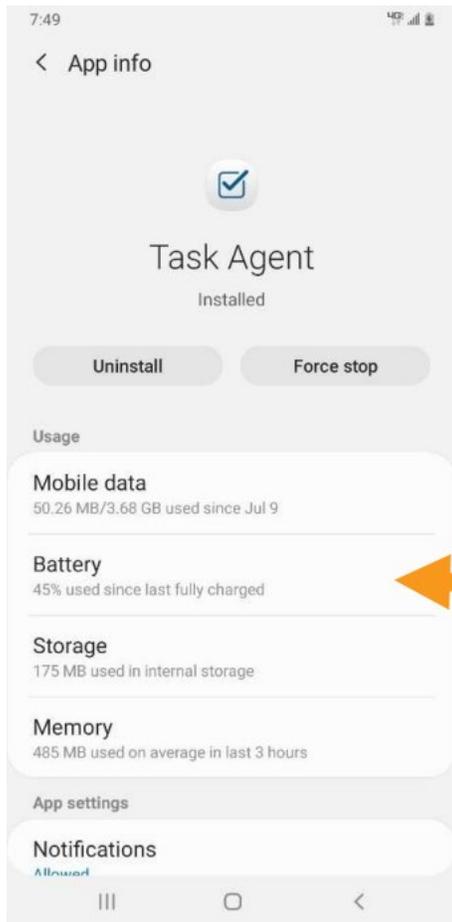
2. Select Apps.



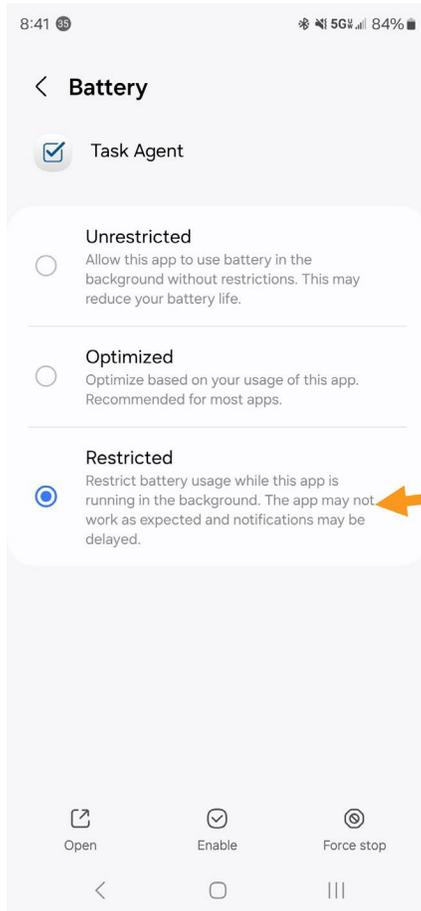
3. Select Task Agent (takes you to App Info).



4. Select **Battery**.

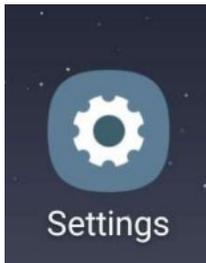


5. Set Task Agent to **Unrestricted**.

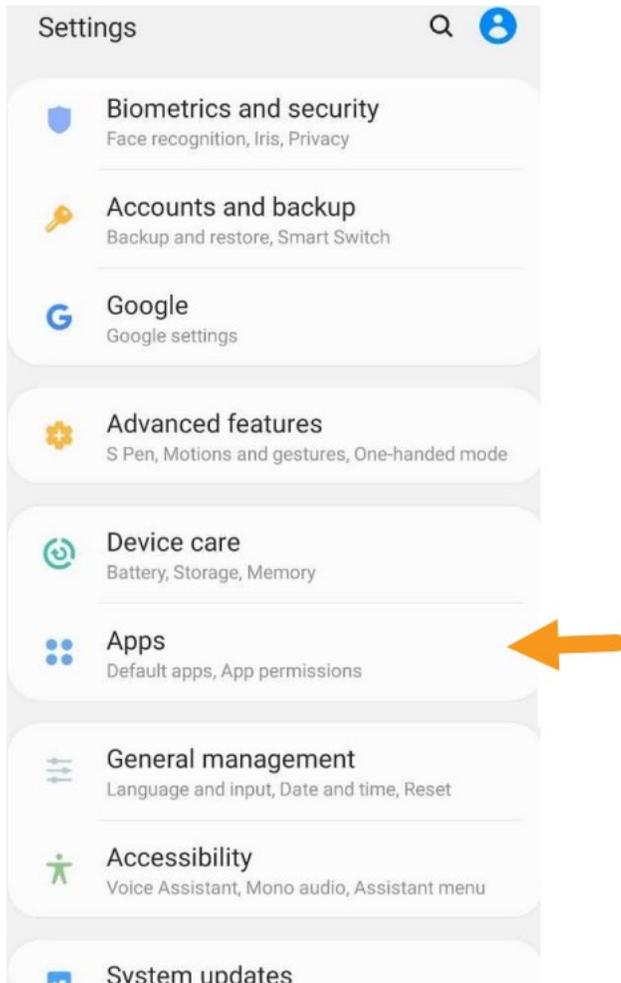


Allow Background Activity

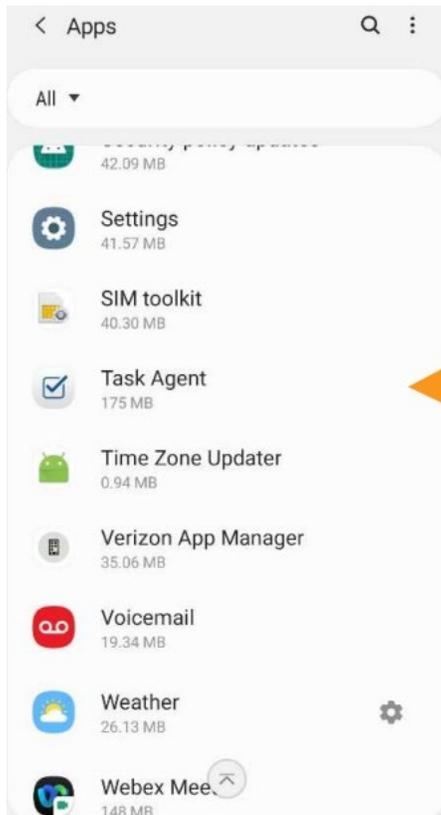
1. On your mobile device select the **Setting** app.



2. Select Apps.



3. Select Task Agent.



4. Select Mobile Data.

