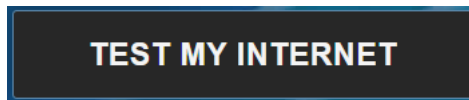## Task Agent: Minimum Internet Specifications

If you are having trouble logging in/going offline, follow the instructions below to check your internet connection.

1. Open a browser on your device.

2. Navigate to https://testmy.net.

3. Click the **Test My Internet** button.

4. Click the **Combined** button.

5. To rule out internet connectivity issues, you need at least:
   - 6 Mbps download
   - 3 Mbps Upload

   If the connection you are on does not meet this minimum requirement, you will have trouble logging in, downloading maps, or uploading.
   It will show up in the Task Agent logs as internet is not available or as a connectivity/timeout issue.

6. We do not recommend or support devices without a cellular connection.